

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
REVENUE DEPARTMENT
(VIGILANCE BRANCH)
5, SHAM NATH MARG DELHI- 110054

File. No: F. 14(174)/2023/Div.Com/VIG/HQ/3558-65

Dated: 05/02/24

To

The Deputy Commissioner/District Magistrate
All Districts, Revenue,
Revenue Department,
Govt. of NCT of Delhi,

Sub: Vigilance Complaint Information Management System.

Sir/ Madam,

Please refer to this office earlier letter No.F.14(174)/2023/Div.Com/Vig/HQ/3315 dated 14/11/2023 regarding the subject cited above, whereby it has been informed that Vigilance Complaint Information Management System(VCIMS) developed by NIC has been launched by the Hon'ble Lt. Governor on 21/09/2023 for disposal & action on vigilance related complaints in Administration of U.T.NCT of Delhi. It provides facility, to the citizens to file online complaints and for the departments to process the same and send reports through the portal itself.

In this context, DOV vide memorandum dated 26/10/2023 has issued certain guidelines/instruction regarding Vigilance Complaint Information Management System and the same is being enclosed for information and necessary action.

DOV vide aforesaid memorandum dated 26/10/2023, inter alia has directed that "**may form a screening committee of 03 or more officers of appropriate level to examine the complaints and recommend action (I&R/FR/NA to be filed) on complaints so received**".

And as per above said memorandum "**No vigilance complaint in physical mode shall be received or acted upon by any department institution/authority/ officer of Administration of U.T. of NCT of Delhi after 15 th November 2023 for implementation of said order, the departments shall set up a Facilitation Desk by 30 th October 2023 to guide and assist such complaints, who give complaint in physical form, to file their complaints through the Portal ans shall give wide publicity regarding availability of online portal for filing of complaints**".

Accordingly, all the districts/Headquarter of Revenue Department are advised to follow and implement all the directions conveyed vide aforesaid memo dated 26/10/2023. The concerned District/ Headquarter of Revenue Department may ensure that no vigilance complaint in physical mode shall be received or acted upon. Further, provision be setup for assisting the public for using the online facility of VCIMS.

A compliance report may also be furnished at the earliest.

This issues with the prior approval of the Competent Authority.

Yours faithfully,


(Parmod Kumar)
SDM-Vigilance (HQ)

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Copy to:

1. PA to ACS/Pry-Sec(Rev)-Cum Divisional Commissioner, Revenue Department.
2. All Deputy Commissioner(HQ), Revenue Department, GNCT of Delhi.
3. PA to NVO, DC-HQ(Vigilance), Revenue Department, GNCT of Delhi.
4. All SDMs(HQ), Revenue Department, GNCT of Delhi.
5. Assitant Director, Directorate of Vigilance, C Wing, 4th Level, Delhi Secretariat, IP Estate, New Delhi.
6. All Branch Incharge/SO(HQ), Revenue Department, GNCT of Delhi
7. Incharge IT Branch, Revenue Headquarter with the request to upload the same on Revenue Department official website.
8. Guard file.


(Parmod Kumar)
SDM-Vigilance (HQ)