



No: DJB/Addl.CEO/2024/1085 Date: 31-5-24

INSTRUCTIONAL ORDER

Subject: Effective Implementation of Summer Action Plan:2024- reg.

Delhi Jal Board has prepared a comprehensive Summer Action Plan-2024 with a view to ensure uninterrupted water supply besides to resolve issues escalated during peak summer. The objective of SAP is to manage increased demand of water and resourcefully handle the sudden crisis. Aiming to meet out this objective, the following instructions are hereby issued for immediate compliance:

1. Coordination with Central Control Room(CCR) Cell:

Continuous monitoring will be carried out in close coordination with the field maintenance officials. Hence, all concerned are hereby directed to keep a close coordination with the Central Control Room(CCR) which is operative at DJB Headquarter, monitoring water supply and other emergencies of the utility department. The CCR will act as the nodal point of contact for receiving the complaints/grievances, handling the crises and ensuring smooth functioning of the water supply operations in the city.

2. Reporting of Water Tanker Operations:

In doing so, the Superintending Engineers(Maintenance) are hereby directed to daily submit their detailed report on the deployment and operation of water tankers to the CCR by 12:00 Noon in the enclosed Performa. Any laxity in untimely submission of the report shall be viewed seriously. The report must contain information w.r.to number of trips made, areas covered and any other issues experienced thereto.

3. Strict Action for Non-compliance:

Strict action shall be taken against the erring official if found careless/negligent upon discharging their duties or failing to abide the instructions as given in the Order. Timely resolution of issues is of utmost importance, aiming that the residents of Delhi may receive adequate water supply in peak summer. All cooperation's are required for the successful implementation of Summer Action Plan-2024.

Encl: As above.

All CEs/SEs (Maintenance)

Chief Engineer (IT)
Delhi Jal Board, GNCTD

(Cheshta Yadav)
Additional CEO, DJB

Copy to:

1. PS to CEO, DJB
2. PS to Member(Admn.)
3. CE(Nodal)Water
4. CE(IT) : To upload on DJB website.
5. EE(CCR)
6. Office Copy

Dy. No. 311 dt 31/05/24

To upload on DJB website.
Sh. Sanjay Vishwakarma, Programmer

Riya Jain
Additional CE(IT)

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