

DEPARTMENT OF SOCIAL WELFARE  
GOVT. OF NCT OF DELHI  
GLNS COMPLEX, DELHI GATE, NEW DELHI  
(ADMINISTRATION-I BRANCH)

No.F10(Misc)/2014/A-I/DSW/Estt./ 8394-8405

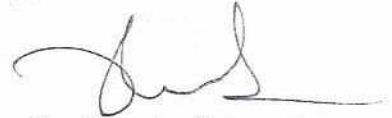
Dated:

ORDER

27 JUL 2022

Dr. Manoj Kumar, CMO(NFSG) posted as DDO/HOO of MCU-Alipur & AshaKiran, Avantika, Department of Social Welfare is hereby designated as Complaint Officer of Department of Social Welfare, GNCTD in addition to his existing work under the Human Immunodeficiency Virus and Acquired Immune Deficiency Syndrome(Prevention and Control) Act, 2017 as per provisions vide section 21 of the Act with the direction to dispose of complaints of violations of the provisions of the Act in this Department in accordance with the rules notified by the Ministry of H&FW, Govt. of India with immediate effect.

This issues with the approval of the Director(SW).



Dy. Director (Admn-I)

No.F10(Misc)/2014/A-I/DSW/Estt./ 8394-8405

Dated:

Copy to:

27 JUL 2022

1. PPS to Secretary (SW), GLNS Complex, Delhi Gate, New Delhi-110002.
2. PA to Secretary, Health & Family Welfare, GNCTD w.r.t. F.No.21(13)/DSACS/SPM/C.O./2020-21/653-705 dated 13 July, 2021.
3. PA to Director (SW), GLNS Complex, Delhi Gate, New Delhi-110002.
4. PA to Jt. Director (SW), GLNS Complex, Delhi Gate, New Delhi-110002.
5. DCA (SW), Department of Social Welfare, GLNS Complex, Delhi Gate, New Delhi-110002.
6. DD (Vigilance), Department of Social Welfare, GLNS Complex, Delhi Gate, New Delhi-110002.
7. **Dr. Manoj Kumar, CMO(NFSG) posted as DDO/HOO of MCU-Alipur & AshaKiran, Avantika, Department of Social Welfare and a copy of DO of Secretary, Health & Family Welfare, GNCTD dated 13/07/2021 alongwith its enclosures.**
8. **Sr. System Analyst(SW) and a copy of DO of Secretary, Health & Family Welfare, GNCTD dated 13/07/2021 alongwith its enclosures with the direction to place a link of Notified Central Rules([http://naco.gov.in/sites/default/files/egazette HIV Aids Act 0.pdf](http://naco.gov.in/sites/default/files/egazette_HIV_Aids_Act_0.pdf)) on the website of this department and share details of Complaint Officer with DSACS(delhisacs1@gmail.com).**
9. DD(Admn.-II), Department of Social Welfare, GNCTD, Delhi Gate, New Delhi-110002.
10. All Incharge of Branches/Homes/Institutions/Schools of Department of Social Welfare, GNCTD.
11. Officer(s) concerned.
12. Guard File.

299/cc  
27/7/22



Dy. Director (Admn-I)

Office of the Secretary (SW)  
Dept. of Social Welfare  
Govt. of NCT of Delhi  
29 JUN 2022  
Dy. No. 2356

DELHI STATE AIDS CONTROL SOCIETY  
GOVT. OF NCT OF DELHI,  
DR. B.S.A. HOSPITAL, DHARAMSHALA BLOCK,  
SECTOR - 6, ROHINI, DELHI - 110085  
Phone-No. -27055722, 724, 725  
E-mail : delhisacs1@gmail.com

532/C  
विद्यया ऽ मृतमश्नुते  
विद्यया ऽ मृतमश्नुते

13/DSACS/SPM/C.O./2020-21/550-604

Dated 23/06/2022

The Secretary,  
Social Welfare Department,  
Govt. of NCT of Delhi,  
Delhi Gate  
Delhi-01

DIRECTOR SOCIAL WELFARE  
29 JUN 2022  
DY. No. 1732

To designate Complaint Officer & placing a link of Notified Central Rules on website of your Department and to share details of Complaint Officers with DSACS (delhisacs1@gmail.com)

Sir/Madam,

Kindly refer to the D.O. letter of even number dated July, 13, 2021 from the Secretary, Health & Family Welfare, GNCTD (copy enclosed), through which instructions were issued to implement the provisions of the 'Human Immunodeficiency Virus and Acquired Immune Deficiency Syndrome (Prevention and Control) Act, 2017 in the hospital/institution/department under your jurisdiction & to designate Complaint Officer along with placing a link of Notified Central Rules ([http://naco.gov.in/sites/default/files/egazette HIV AIDS Act\\_0.pdf](http://naco.gov.in/sites/default/files/egazette_HIV_AIDS_Act_0.pdf)) on website of your Department and to share details of Complaint Officers with DSACS (delhisacs1@gmail.com). (Copy of D.O. letter is enclosed for your ready reference)

DW

In this regard, it is to inform you that DSACS has received information of designating Complaint Officer only from 17 Hospitals/departments/institutes till date (list enclosed). The information of Complaint officer is yet to be received from your Hospital/institute.

28/6

It is requested to kindly expedite the process of designating the Complaint Officer in your respective hospital/institute and the details (Name, Designation, Telephone no. E mail id) may be shared with DSACS.

JD (SW)

A line in reply is highly solicited.

666/Dipab  
05/07/2022

Perkins to Adm I & II  
07/07/22  
CSW

4/7/2022  
Dr. Parveen (Disability)

Joint Director Social Welfare  
04 JUL 2022  
Dy. No. 1957

Dr. Parveen

Yours faithfully,  
Dr. Parveen Kumari  
Additional Project Director  
Adm - B

For: The Secretary, Govt. of NCT of Delhi, Dept. of Health & Family Welfare, 9th Floor, A-Wing, Delhi Gate,

1295/50 (A-1)  
8/7/2022

Dr. Gul

531/c

| S. No. | Name of Institution/Hospital                   | Name & Designation of Complaint Officer   | Address   | Phone No.     | E-Mail Address           |
|--------|--|---|---|---------------|--------------------------|
| 1      | ART Tihar                                      | Dr. Maxin Mathew Varghese, Medical Officer  | Central Jail Tihar, Tihar Jail, New Delhi, Delhi 110058                                 | 8447815465    | mo.art-tihar@gov.in      |
| 2      | Dr. Hedgewar Arogya Sansthan                   | Dr. Alok Singh, Senior Medical Officer  | Dr. Hedgewar Arogya Sansthan  | 011-22393155  | msdhas2010@gmail.com     |
| 3      | Mehru Homeopathic Medical College & Hospital   | Dr. Pompei Rao, Senior Medical Officer  | Mehru Homeopathic Medical College & Hospital, B-Block, Defence Colony, New Delhi-110024 | 011-24331193  | principalmhc@gmail.com   |
| 4      | Jag Prवेश Chandra Hospital                     | Dr. Khagen Ramchiary, Deputy Medical Superintendent -A                            | JPC Hospital, Shastrri Park, East, Delhi - 110031                                       | 011-22184453  | msjpc2010@gmail.com      |
| 5      | Guru Gobind Singh Government Hospital          | Dr. B.B. Kachroo, Incharge Microbiology, Nodal Officer Quality Assurance and ICTC | Guru Govind Singh Govt. Hospital, GNCTD, Raghurir Nagar, New Delhi                      | 9718509991    | bbkachroo@gmail.com      |
| 6      | Deep Chand Bandhu Hospital                     | Dr. Animesh Kumar, Medical Officer (Nodal Officer, F-ART, DCBH)                   | Deep Chand Bandhu Hospital, Delhi, Kokiwala Bagh, Ashok Vihar 4-110052                  | 9899305170    | animesh215@gmail.com     |
| 7      | Bhagwan Mahavir Hospital                       | Dr. Suman Singal, Chief Medical Officer (SAG)/Dy. Superintendent, BMH             | H-4/5, Pitampura, Delhi -110034   | 9717293535    | msbmh-dhs-delhi@nic.in   |
| 8      | Guru Teg Bahadur Hospital                      | Dr. Rajesh Kalra, Additional Medical Superintendent                               | Room No. 314, Guru Teg Bahadur Hospital, Delhi  | 011-22581730  | ams.hoo-gth@gmail.com    |
| 9      | Institute of Liver and Biliary Sciences        | Dr. Shantanu Dubey, Asst. Head Operations(Med)                                    | D-1, Vasant Kunj, New Delhi-110070  | 9540947021    | sdubey1@ilbs.in          |
| 10     | Dr. B. R. Sur Homeopathic Medical College      | Dr. Neena Mehan, Professor  | Hospital & Research Centre, Nanakpura, Moti Bagh, New Delhi-110021                      | 011-24105298  | principal_shmc@yahoo.com |
| 11     | Rajiv Gandhi Super Speciality Hospital         | Dr. Sonali Bhattar, Clinical Head, Microbiology, RGSSH                            | Rajiv Gandhi Super Speciality Hospital, Tahirpur, Delhi-110093                          | 011-22890604  | dprgssh@gmail.com        |
| 12     | Lal Bahadur Shastri Hospital                   | Dr. S.B. Jangpangi, Deputy Medical Superintendent                                 | Khichripur, Delhi-110091  | 011-227774145 | mslsh.delhi@gov.in       |
| 13     | Dr. N.C. Joshi Memorial Hospital               | Dr. Soni Pande, Specialist (Anesthesia)   | Joshi Path, near Ajmal Khan Park, Block 63, Karol Bagh, New Delhi, Delhi 110005         | 011-23622498  | drncjmh@gmail.com        |
| 14     | Department of Food Supplies & Consumer Affairs | Shri Rajeev Chhabra, Assistant Commissioner (Administration) F&S                  | K-Block, Vikas Bhawan, I.P. Estate, New Delhi-110002 (Policy Branch)                    | 7011293011    | fsopolicy202@gmail.com   |
| 15     | Directorate of Information & Publicity         | Sh. Chandan Kumar, Information Officer  | Block-9, Old Secretariat, Delhi - 110054  | 9910271973    | admnbranchdip@gmail.com  |
| 16     | Planning Department                            | Sh. Kamal Gautam, Assistant Director  | 4th & 6th Floor, B Wing, Delhi Sectt., I.P. Estate, New Delhi-110002                    | 9810365295    | kamalgautam@gov.in       |
| 17     | Deen Dayal Upadhyay Hospital                   | Dr. Anil K. Gaig, SAG (Medicine)  | O/o the Medical Director, DDU Hospital, Hari Nagar, New Delhi-110054                    | 9718990215    | msdduh@yahoo.in          |

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अमित सिंगला (भा.प्रा.से.)  
AMIT SINGLA, I. A. S.



सचिव

स्वस्थ्य एवं परिवार कल्याण विभाग  
राष्ट्रीय राजधानी क्षेत्र, दिल्ली सरकार  
Secretary, Health & Family Welfare  
Government of NCT of Delhi

F.No. 21(13)/DSACS/SPM/C.O./2020-21/653-705

Dated: July, 13, 2021


Dear

1. The Human Immunodeficiency Virus and Acquired Immune Deficiency Syndrome (Prevention and control) Act, 2017" mandates designating Complaints Officer as per provisions vide section 21 of the Act in all establishments having one hundred or more persons (20 or more in case of health care setting). Complaint Officer shall dispose of complaints of violations of the provisions of the Act in the establishment in accordance with the rules notified by the Ministry of H&FW, Govt. of India. Excerpts of relevant provisions are annexed.
2. Hence it is requested that necessary instructions may be issued to all subordinate departments/bodies/establishments under your jurisdiction to implement the provisions of the Act and to designate Complaints Officer & placing a link of Notified Central Rules ('[http://naco.gov.in/sites/default/files/egazette HIV AIDS Act\\_0.pdf](http://naco.gov.in/sites/default/files/egazette_HIV_AIDS_Act_0.pdf)') on website of your Department and to share details of Complaint Officers with DSACS ([delhisacs1@gmail.com](mailto:delhisacs1@gmail.com)).

With regards,

Yours sincerely,

Encl.: As above.

  
(Amit Singla)

To,

All HODs/MSs/MDs/Directors under Health & Family Welfare Department,  
GNCTD.

Room No. 902 "B" Wing, 9th Floor, Delhi Secretariat, I.P.Estate, New Delhi - 110002

Tel No: 011 23392254, Email: [secyhealth@delhi.gov.in](mailto:secyhealth@delhi.gov.in)

**GOVT. OF NCT OF DELHI**  
**DEPARTMENT OF SOCIAL WELFARE**  
**(ADMINISTRATION-I BRANCH)**  
**GLNS COMPLEX, DELHI GATE, NEW DELHI**

The details of the Complaint Officer of Department of Social Welfare under the Human Immunodeficiency Virus and Acquired Immune Deficiency Syndrome (Prevention and Control) Act, 2017 as per provisions vide section 21 of the Act is as under:

| S. No. | Name of the Department       | Name & Designation of Complaint Officer | Address  | Phone No.  | E-mail Address    |
|--------|------------------------------|---|--|------------|-------------------|
| 01     | Department of Social Welfare | Dr. Manoj Kumar,<br>CMO(NFSG)           | Amba Enclave,<br>Sector-9, Rohini,<br>Delhi-110085 | 9810136384 | kr.manoj21@gov.in |