

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date: 08.09.2022

Complainant : Shri Ved Prakash

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Zonal Revenue Officer (Kewal Park).

Grievance No. : PGC/2022/Anx.II/DJB/64

1. **Brief facts of the case**

Shri Ved Prakash has filed a grievance petition before Public Grievances Commission, aggrieved by wrong bill raised by Delhi Jal Board in respect of meter No.KW 4978090000.

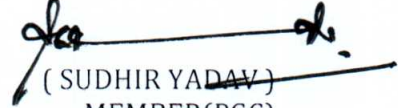
2. **Relevant Facts emerged during the proceedings.**

2.1 The Zonal Revenue Officer(Kewal Park) of the respondent department has submitted that the necessary correction has been done and new bill has been generated and issued to the consumer on their actual reading basis. Latest bill copy was also given to the consumer during hearing. The consumer was satisfied with the new bill.

3. **Directions :**

Keeping in view the submissions of the respondent department and satisfaction expressed by the complainant, the case stands disposed of at the level of the Commission.

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( SUDHIR YADAV )  
MEMBER(PGC)

PGC/2022/A.II/DJB/60 7645-648 Date: 12/09/2022

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Zonal Revenue Officer(Kewal Park), Delhi Jal Board, GNCT of Delhi, Kewal Park, Delhi-110033.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Ved Prakash, R/o.H.No.140, Azad Pur Gaon, New Delhi-110033.