

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-11011
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 08.09.2022

Complainant : Sh.Prabhakar Jha – Not Present
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Paramveer,
E.E. (M) 7 – Present.
Grievance No. : PGC/2022/A.II/DJB/41

Brief facts of the case

1.1 Shri Prabhakar Jha has filed a grievance petition before Public Grievances Commission, aggrieved by not receiving water for the last one month due to low pressure. The complainant submitted that the DJB main pipe line is around 700-800 meters away from his residence (K.No.2576827335). He has requested for extension of DJB main line for 1 k.m. so that he as well as nearby residents can get proper water supply.

2. Relevant Facts emerged during the proceedings.

2.1 An action taken report has been filed by Shri Paramveer, E.E. (M) 7, Delhi Jal Board. As per report:-

"Regarding extension of water line and subsequent directions given by the Hon'ble Commission dated 22.6.2022 it is submitted that the water line has been laid in extended portion.

3. The complainant was not present in the hearing.

4. **Directions :**

Keeping in view the submissions of the respondent department, the matter stands disposed of. If in case the complainant is not satisfied he may again ~~the~~ approach the Commission.

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(SUDHIR YADAV)
MEMBER

PGC/2022/A.II/DJB/44 7625-629

Date: 12/08/2022

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Shri Paramveer, Executive Engineer (M) 7, Delhi Jal Board, GNCT of Delhi, Office of the Executive Engineer (M) 7, H-Block, Sector-15, Rohini, Delhi – 110089. Email: eem7djb@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Shri Prabhakar Jha. E mail: jhaprabhakar774@gmail.com