

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110
Tel No. 011- 23379900, 23379901, Fax No. 011-2337090
Website: www.pgc.delhigovt.nic.in : E-mail: pgcdelhi@nic.in



Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 08.09.2022

Complainant : Sh.Karan Dutta
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh. H.S. Garg, A.E.E. (M)-39 – Present.
Grievance No. : PGC/2022/A.II/DJB/43

Brief facts of the case

1. Shri Karan Dutta has filed a grievance petition before Public Grievances Commission, aggrieved by non-supply of water in 27 Block, Old Rajender Nagar, New Delhi.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed by Sh.Pratap Singh, AEE(M)-39., Office of the Addl. Chief Engineer (M)-5, Pratap Nagar, Delhi-110007. As per report in order to augment the water supply, a borewell was bored in this block. The situation was further improved through valve operation and resorting to one time supply instead of two times supply in a day so that residents at tail end also get proper water supply. At present, the water supply through UGR is made from 5.00 pm to 7.00 p.m. and tubewell water supply is done from 6.30 am to 9.15 am and 11.00 am to 1.30 pm and there is no complaints from this block.

3. The complainant was not present in the hearing. However, he informed the Commission, vide e-mail dated 4.9.2022 that grievance has been resolved satisfactorily by the respondent department and requested for closing the matter.

4. **Directions :**

Keeping in view the submissions made by the departmental representative and the satisfaction expressed by the complainant, the case stands disposed of at the level of Commission.

o/w


(SUDHIR YADAV)
MEMBER

PGC/2022/A.II/DJB/43 7630 - 634 Date: 12/8/22

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Sh. H.S. Garg, Assistant Executive Engineer (M)-39, Delhi Jal Board, GNCT of Delhi, Office of the Addl. Chief Engineer (M)-5, Assistant Executive Engineer (M)-39, Andha Mughal, Pratap Nagar, Delhi-110007.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Shri Karan Dutta R/o. 27/6, Old Rajender Nagar, New Delhi-110060. E mail: karan.dutta57@gmail.com

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