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**PUBLIC GRIEVANCES COMMISSION  
(Govt. of NCT of Delhi)**

**M-Block, Vikas Bhawan, I. P. Estate, New Delhi-1101  
Tel No. 011- 23379900, 23379901, Fax No. 011-23370  
Website: [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) : E-mail: [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)**



**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated  
25.9.97**

Date: 08.09.2022

Complainant : Shri Luv Kumar.  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.Rahul Bhatti,  
Zonal Revenue Officer (Giri Nagar)  
Grievance No. : PGC/2022/A.II/DJB/60

**1. Brief facts of the case**

1.1 Shri Luv Kumar has filed a grievance petition before Public Grievances Commission, aggrieved by harassment and unreasonable reading in respect of meter No.1013131000.

**2. Relevant Facts emerged during the proceedings.**

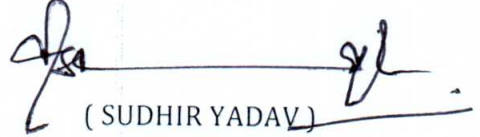
2.1 An Action Taken Report has been filed by the respondent department. It is stated in the report that Water Bill had been revised/corrected according to reading basis Principal Amount is Zero and L.P.S.C. (Late Payment Surcharge) of Rs.27391/- auto waive-off in Next Bill generation Round-IV month of October 2022. Copy of correct water bill enclosed herewith.

3. The complainant is not present.

4. **Directions :**

Keeping in view the submissions of the respondent department the case stands disposed of at the level of Commission.

OK

  
( SUDHIR YADAV )  
MEMBER(PGC)

PGC/2022/A.II/DJB/60 7640-644

Date: 17/09/2022

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Zonal Revenue Officer(Giri Nagar), Delhi Jal Board, GNCT of Delhi, Giri Nagar, Kalkaji, New Delhi-110019.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Adv. Luv Kumar, R/o.120(Basement), East of Kailash, New Delhi-110065.