



"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18.08.2022

Complainant : Sh. Mahesh Dutt.

Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Through Ms. Karishma, Welfare Officer,
Office of District Social Welfare Officer (South West).
Ms. Neera Yadav, Supdt. (FAS).

Ms. Saroj Rawat,
District Social Welfare Officer (South West) – Present.

Grievance No. : PGC/2022/A.II/DSW/09

1. Brief facts of the case

1.1 Sh. Mahesh Dutt filed a grievance petition before Public Grievances Commission, aggrieved by non-release of old age pension by the Department of Social Welfare, GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 A status report dated 10.08.2022 on behalf of District Social Welfare Officer (South West), Department of Social Welfare has been filed in the Commission. As per report:-

1. *Sh. Mahesh Dutt's letter was received through the Dy. Director, FAS, vide letter dated 09.01.2019 in this office and subsequently, reply was sent to Sh. Mahesh Dutt vide letter No.2152 dated 20.02.2019 wherein it is mentioned that the senior citizens can apply for this scheme on online portal of e-district, if eligible copy enclosed .*

2. *After checking the status on e-district portal, it is found that Sh. Mahesh Dutt's registration was done on e-district portal on 30.03.2019. He neither applied for Old Age Pension on e-district nor approached the District Social Welfare Office.*

3. Presently, the new forms for Old Age Pension are not being accepted by the Deptt. of Social Welfare due to capping limit of Old Age Pension. Whenever the department creates new vacancy for Old Age Pension, he may apply then as per terms and conditions and eligibility criteria of the Old Age Pension Scheme."

2.2 A status report dated 17.08.2022 on behalf of Ms. Neera Yadav, Supdt. (FAS), Department of Social Welfare has been filed in the Commission. As per report:-

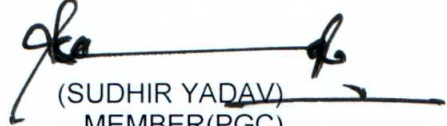
"There is fixed targets Capping Limit of the number of beneficiaries under old age assistance scheme. At present, vacancy is full under old age assistance scheme. It is a matter of policy decision to be taken by the Cabinet.

Whenever the vacancy will be available, the complainant can apply on e-district portal (edistrict.delhigovt.nic.in)."

3. Directions

3.1 In view of the submissions made by the departmental representative, the case stands disposed of in the Commission.

09/2


(SUDHIR YADAV)
MEMBER(PGC)

No. PGC/2022/A.II/DSW/09

6468 - 471

Dated: 24/08/2022

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy. Director (FAS), Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
3. District Social Welfare Officer (South West), Office of the District Social Welfare Officer (South West), Department of Social Welfare, GNCT of Delhi, C-22-23, Udyog Sadan, Qutub Institutional Area, New Delhi - 110016.
4. Sh. Mahesh Dutt, R/o: WZ-914, Khazan Basti, Nangal Raya, New Delhi - 110046.