



"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 15.09.2022

Complainant : Sh. Suresh Gupta – Present.

Respondent : The Director,
Department of Social Welfare,
Govt. of NCT of Delhi.
Through Ms. Neera Yadav, A.D/Supdt. (FAS),
Dte. of Social Welfare – Present.

Grievance No. : PGC/2022/A.II/DSW/06

1. Brief facts of the case

1.1 Sh. Suresh Gupta filed a grievance petition before Public Grievances Commission regarding non release of monthly pension under MCPASY by the Deptt. of Social Welfare, GNCT of Delhi till date. He has submitted that his wife Neelam Gupta passed away on 1st May, 2021 due to Covid-19. The complainant has applied for monthly pension under MCPASY and the same was approved by the department vide message received by him on 9th September, 2021. However, he has not received the said pension till date.

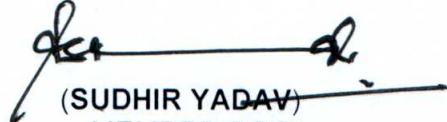
2. Facts emerged during the proceedings.

2.1 An Action Taken Report dated 13.09.2022 submitted by Supdt.(FAS), Financial Assistance Section, Department of Social Welfare, Govt. of NCT of Delhi stating that as per available record payment of Rs.30,000/- till the month of July 2022 has been remitted on 17.08.2022 into the bank account of the beneficiary(complainant). PFMS statement is also enclosed.

2.2 Complainant confirmed the submissions made by the respondent department and expressed satisfaction.

3. **Directions :**

3.1 In view of the above the matter stands disposed off at the level of Commission.


(SUDHIR YADAV)
MEMBER(PGC)

No. PGC/2022/A.II/DSW/06 7848 - 852

Dated: 16/8/22

1. The Director, Deptt. of Social Welfare, Govt. of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy. Director (FAS), Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
3. District Social Welfare Officer, District East, Department of Social Welfare, Block 10, Geeta Colony, New Delhi - 110031.
4. Shri Suresh Gupta, R/o: C-293, Vivek Vihar Phase - 1, Delhi - 110095. Mobile No. 9971667533.