

*"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 22.02.2021

Complainant : Shri Banwari Lal. – Present.

Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi.  
Through Ms. Neha Shankar  
Section Officer O/o. DDE(East)  
Sh. Satish Kumar Khanna,  
Vice-Principal/HOS, SBV,  
Jheel Khuranja, Delhi. – Present.

Grievance No. : PGC/2020/A.II/Edn./32

**1. Brief facts of the complaint**

1.1 Shri Banwari Lal filed a grievance petition in PGC with regard to revision of pension of pre-2006 pensioner delinking of revised pension from qualifying service of 33 years. It is stated by him that he submitted the proforma on 13.3.2019 which was given by Principal, Sarvodaya Bal Vidyalaya, Jheel Khuranja, Delhi on 8.3.2019. The Principal of the said school vide letter dated 29.07.2020 wrote to the Pay & Accounts Officer XVII, Karkardooma about submission of papers & documents. On 30.07.2020 he met the Deputy Director of Education, Distt. East, GNCT of Delhi who directed the Principal to expedite his case within 10 days. Even then, his case for revision of pension has not been expedited.

**2. Relevant facts emerging during the hearing**

2.1 An action taken report has been filed on behalf of Dy. Director of Education, Distt. East, GNCT of Delhi. It is stated in the report that "PAO XVII has revised the pension vide letter No. 704180800860 dated 29.09.2020."

2.2 The complainant present stated that the final letter dated 03<sup>rd</sup> Feb. 2021 regarding revision of pension has been handed over to him by the Principal of the said School. He thanked the Commission for prompt redressal of his grievances.

3. Directions of the PGC

3.1 In view of the prompt action taken by the respondent department in redressing the grievances of the complainant, the complaint stands disposed of in the Commission.

*Mrs. Madhu Sharan*

( MRS. MADHU SHARAN)  
MEMBER

PGC/2020/A.II/Edn./32

15201-205

Dated: 23/02/2021

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Addl. Director/Nodal Officer(PGC), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. The Deputy Director(HQ), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
4. Dy. Director of Education, Distt. East, GNCT of Delhi, District East, D-Block, Anand Vihar, Delhi-110092.
5. Shri Banwari Lal, R/o. H.No.65-B, Kundan Nagar, Gali No.5, Delhi-110092. ( Mob: 9582592184)