

*"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 30.08.2022

Complainant : Sh. Vishnu Yadav – Present.

Respondent : Addl.Chief Secretary (Power),  
Govt. of NCT of Delhi.

Ms. Payal Mahajan, Nodal Officer,  
BSES Yamuna Power Ltd. – Present.

Grievance No. : PGC/2022/A.II/Power/28

**1. Brief facts of the case.**

1.1 Sh. Vishnu Yadav has filed a grievance before Public Grievances Commission aggrieved by disconnection of two electric meters bearing CA No.150460679 and 152189414 installed at his premises 5569/22, Basti Harphool Singh, Sadar Thana Road, Delhi – 110006, by BSES Yamuna Power Limited on the complaint of Sh. Ajay Kumar Garg, owner of the said property. The complainant alleged that the BSES Yamuna Power Limited disconnected the electricity supply of the said two meters despite the fact that he has been staying in the said property for the last 26 years and the electricity connection in respect of said two meters has been sanctioned in the name of himself and his spouse Mrs. Pooja Yadav.

**2. Facts emerged during the proceedings**

2.1 Ms. Payal Mahajan, Nodal Officer, BSES Yamuna Power Ltd. filed a status report dated 26.08.2022. As per report:- *"BSES YPL has been constantly responding to all letters and concerns raised by Sh. Vishnu Yadav regarding disconnection of two electric meters bearing CA No.150460679 and 152189414 installed at his premises 5569/22, Basti Harphool Singh, Sadar Thana Road, Delhi – 110006. In this regard, through letter dated 04.01.2022, BSES YPL requested Sh. Vishnu Yadav to submit documents in support of his ownership of the subject premises. On 07.01.2022, BSES YPL received complainant's response and investigated the matter by examining the documents supplied by him.*

*In response to his letter, BSES YPL has issued a detailed reply to Sh. Vishnu Yadav vide letter dated 11.07.2022 informing the complainant that he has failed to prove his ownership of the subject premises through supporting documents submitted by the complainant to BSES-YPL.*

*We would also like to highlight the fact that Sh. Vishnu Yadav, Plaintiff, has filed a civil suit before the Court of Ms. Neha Garg, Civil Judge, Tis Hazari Courts restraining defendant BSES YPL from disconnecting the supply of electricity connection bearing CA No.150460679 installed at the above mentioned premises. The next date of hearing is 30.08.2022.*

*The complainant has also filed a Consumer Complaint (CC No.309/2022) and the same is pending before the District Consumer Disputes Redressal Consumer Forum – District North, Tis Hazari, Delhi. BSES YPL took compliance of CDRF order dated 14.07.2022. The electricity supply has been restored through two temporary meters. The next date of hearing is 13.09.2022."*

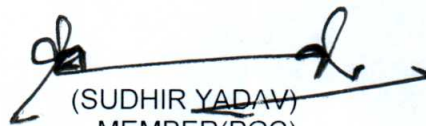
2.2 The complainant alleged that the BSES Yamuna Power Ltd. has transgressed their jurisdiction and acted in connivance with Sh. Ajay Kumar Garg, owner of the said property while disconnecting the electricity supply in respect of the said two meters, completely overlooking the fact that he has been staying in the said property for the last 26 years and the electricity connection in respect of said two meters has been sanctioned in the name of himself and his spouse Mrs. Pooja Yadav. Further, the respondent Discom, instead of re-installing the said two meters, has restored the electricity supply through two temporary meters for which he has to pay the bills at the rate of Rs.8 per unit per month, which is much more than the tariff of permanent connection.

### **3. Directions of the PGC:**

3.1 In the view of the Commission, the respondent Discom BSES, Yamuna Power Limited overreached their jurisdiction in disconnecting the electricity supply in respect of the said two meters. The perusal of the record reveals that the complainant has been staying in the said property for the last 26 years and the electricity connection in respect of the aforementioned two meters is also in his and his spouse name. Further, the respondent Discom has restored the electricity supply through two temporary meters for which the complainant has to shell out high amount, as tariff of temporary connection is much more than that of permanent connection.



3.2 However, since the complainant has already filed a court case related to the instant grievance, *being sub-judice*, the case is disposed of. Further, the complainant is at liberty to approach the Commission again in case he withdraws his case related to the instant grievance which are pending in other courts.

  
(SUDHIR YADAV)  
MEMBER(PGC)  
07-8/2022

PGC/2022/A.II/Power/28 7377-378

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. The Head Customer Care, BSES Yamuna Power Limited, Corporate Annexe, 1<sup>st</sup> Floor, CBD-III, Unity One Mall, Karkardooma, New Delhi-110092.  
  
E mail: [payal.mahajan@relianceada.com](mailto:payal.mahajan@relianceada.com).
3. Sh. Vishnu Yadav, S/o late Gulab Chand Yadav, R/o: 5569/22, FF, Basti Harphool Singh, Sadar Thana Road, Delhi – 110006