

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.12.2020

Complainant : Sh.Sunil Kumar Sharma,
Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Through Sh. Prabhat Sharma ,
Sr.Executive, TPDDL- Present.
Grievance No. : PGC/2020/A.II/Power/32

1. Brief facts of the complaint

1.1 Shri Sunil Kumar Sharma filed a grievance in PGC with regard to non-installation of electricity meter at 8119, Third Floor, Kharia Mohalla, Roshanara Road, Delhi by TPDDL.

2. Facts emerged during the proceedings

2.1 Shri Prabhat Sharma, Sr.Executive appearing for Tata Power DDL filed an action taken report. It is stated in the report that "*The meter has been installed at applied premises vide new connection notification no.2024704613 on 18.11.2020.*" Copy of Meter installation Service order form has also been enclosed with the action taken report.

2.2 The complainant is not present.

3. Directions

3.1 In view of the appropriate action taken by the TPDDL and the fact that complainant is not present to pursue his case, the case stands disposed of in the Commission.

O/C Mrs. Madhu Sharan
(MRS. MADHU SHARAN)
MEMBER (PGC)

1. AGM, Head of Group, Performance Assurance Group, TPDDL,
CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram,
New Delhi.
2. Shri Sunil Kumar Sharma, R/o. 8119, Right Portion, Third Floor, Ward No.XII,
Kharia Mohalla, Roshanara Road, Delhi-110007.