

**"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."**

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 02.12.2020

Complainant : Sh.Sachin Kumar.  
Respondent : Principal Secretary (Power),  
Govt. of NCT of Delhi.  
Grievance No. : PGC/2019/A.II/Power/29

**1. Brief facts of the complaint**

1.1 Shri Sachin Kumar filed a grievance in PGC with regard to non-providing of subsidy in the electricity bill since scheme has been implemented by BSES and Delhi Government.

**2. Facts emerged during the proceedings**

2.1 None present on behalf of the respondent department. However, a report dated 28.01.2020 is on record wherein it is mentioned that "Subsidy shall be applicable to only "Domestic Residential Consumers" as stated in the DERC order 2007-08 as per letter dated 20.03.2008 (details of guidelines for administering subsidy).


Moreover, GNCT of Delhi vide order dated 07.08.2019 has extended subsidy w.e.f. 01.08.2019.

Furthermore, list of 54 CA connections provided by Sh.Sachin Kumar is having tariff category of "Domestic(Govt.& Non-Resi.Staircase)". Hence, subsidy is not applicable on 54 CA connections of CPWD. The same has been conveyed to the consumer vide e mail dated 02.12.2019."

2.2 The complainant is not present.

**3. Directions**

3.1 In view of the above submissions made in the action taken report of the respondent department and the fact that the complainant is not present, the case stands disposed of in the Commission.

  
(MRS. MADHU SHARAN)  
MEMBER (PGC)

No.PGC/2019/A.II/Power/29 10161-163

Dated: 7-12-2020

1. Principal Secretary(Power), Deptt.of Power, GNCT of Delhi, Delhi Secretariat, 8<sup>th</sup> Floor, B-Wing, New Delhi-110002.
2. Head Customer Care, BSES Rajdhani Power Limited, Regd.Office BSES Bhawan, C-Block, 1<sup>st</sup> Floor, Nehru Place, New Delhi-110019.
3. Sh.Sachin Kumar. E mail: [sksachin25@gmail.com](mailto:sksachin25@gmail.com)