

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 28.10.2021

Complainant : Smt. Ram Shree.

Respondent : The Director,  
Deptt. of Women & Child Development,  
Govt. of NCT of Delhi.  
through Sh. Ravinder,  
Welfare Officer (HQ), Deptt. of WCD.  
  
Sh. Mandeep,  
Welfare Officer, District North West – I  
  
– Present.

Grievance No. : PGC/2021/A.II/WCD/05

**1. Brief facts of the case**

1.1 Smt. Ram Shree has filed a grievance petition before Public Grievances Commission, aggrieved by non-receipt of Widow Pension from the Department of Women & Child Development, GNCTD.

**2. Facts emerged during the proceedings.**

2.1 An action taken report dated 25.10.2021 has been filed from Dy. Director (FAS) of the respondent department. It is stated in the report that "As per the FAS branch record, the widow pension in r/o the beneficiary is being remitted regularly in beneficiary's Aadhar linked bank account (Union Bank of India, AC-xxxxxxx3209). The latest payment status is enclosed for kind reference."

2.2 The complainant was not present in the hearing.

**3. Directions of the PGC**

3.1 **The case stands disposed of in the Commission** as Sh. Ravinder, Welfare Officer (HQ) of the respondent department, vide their ATR dated 25.10.2021, has categorically submitted that the widow pension of the complainant is being remitted

regularly in beneficiary's Aadhar linked bank account. However, the complainant is free to approach the Department of Women & Child Development as well as the Commission in case she has any further grievance with regard to her present complaint.

*Madhusaran*

(MADHU SHARAN)  
MEMBER

No. PGC/2021/A.II/WCD/05

*2085-88*

Dated: *02/11/2021*

1. The Director, Department of Women & Child Development,  
Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Dy. Director (FAS), Department of Women & Child Development,  
Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-  
110006.
3. District Officer (North West-I), Department of Women & Child  
Development, Govt. of NCT of Delhi, Silai Kendra, F Block Mangol Puri,  
New Delhi-110083.
4. Smt. Ram Shree, W/o Late Sh. Dinesh Sharma, R/o. A-238, Shyam  
Colony, Phase - 2, Budh Vihar, Delhi - 110086.