



"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of Order: 25.05.2022

Complainant : Smt. Anita Guha.

Respondent : The Director,
Health Services,
Govt. of NCT of Delhi

Grievance No. : PGC/2021/A.II/DHS/01

1. Brief facts of the case


The complainant Smt. Anita Guha has filed a grievances regarding non-granting of 2nd ACP and 3rd MACP benefit (on completion of 30 years of regular services) to her husband late Shri Ashok Kumar Guha, LDC who expired on 31.3.2021. The Services Department vide Order No. 101, dated 26.9.2019, granted second financial upgradation under the ACP Scheme to her late husband. Subsequent to this order, the Services Department granted 3rd MACP benefits from existing pay scale with Rs. 2,800/- grade pay to immediate next higher grade pay of Rs. 4200/- vide order No. 128, dated 16.9.2020. She further stated that the eligibility for 2nd ACP is w.e.f. 1.5.2005 and eligibility for 3rd MACP is w.e.f. 1.5.2011. However, she has not been provided any of the financial benefits arising out of 2nd ACP and 3rd MACP till date. She has requested to resolve her grievance.

2. Facts emerged during the hearing

2.1 Ms. Shabnam, Section Officer from Directorate of Health Services is present and stated that the Department has issued the orders of Revision of Pension/Family Pension in r/o the complainant. Further, payment of arrears amounting to Rs. 1,42,160/- has been credited into the account of the complainant.

3. Directions :

3.1 In view of the above, no further action is warranted in the matter as the grievance of the complainant has been resolved by the department.


(SUDHIR YADAV)
MEMBER(PGC)

PGC/2021/A-II//DHS/01/ 2571-573

Dated : 30/5/22

- 1 The Director, Dte. Of Health Services, Govt. of NCT of Delhi, F-17, Karkardooma, New Delhi-110032.
- 2 The Administrative Officer, Directorate General of Health Services, Govt. of NCT of Delhi, F-17, Karkardooma, Delhi-110032.
- 3 Smt. Anita Guha, wife of Late Shri Ashoke Kumar Guha, r/o 93, Shakti Khand-1, Indirapuram, Uttar Pradesh.