



"No carelessness until there is a cure. Wear Mask, follow physical distancing
& maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 27.07.2022

Complainant : Mrs. Archana Rani.

Respondent : The Director,
Dte. of Women & Child Development,
Govt. of NCT of Delhi.
Through Ms. Shreyashi Tiwari,
Welfare Officer (HQ) – Present.

Grievance No. : PGC/2022/A.II/WCD/08

1. Brief facts of the case

1.1 Mrs. Archana Rani filed a grievance petition before Public Grievances Commission, aggrieved by non-receipt of Widow Pension from the Department of Women & Child Development, GNCTD. She has applied for widow pension on 25.02.2021 at the District Office (District North), Department of Women & Child Development, however, the said pension has not been paid to her till date.

2. Facts emerged during the proceedings.

2.1 An action taken report dated 25.07.2022 has been filed by Dy. Director (FAS) of the respondent department. It is stated in the report that:-

"As per FAS Branch record, the widow pension in respect of the beneficiary is being remitted on regular basis in beneficiary's Aadhar linked bank account (Bank of India, A/c No.xxxxxxx0862). The latest payment status is enclosed for kind reference."

2.2 The complainant was not present in the hearing.

3. Directions

3.1 Keeping in view the submissions made by the departmental representative, the case stands disposed of in the Commission.

3.2 The Commission appreciates the efforts put in by the respondent department for redressal of the grievances of the complainant.

Mr. Madhusaran

(MADHU SHARAN)
MEMBER(PGC)

No. PGC/2022/A.II/WCD/08 *5670-673*

Dated: *28/7/22*

1. The Director, Department of Women & Child Development,
Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Dy. Director(FAS), Department of Women & Child Development,
Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
3. District Officer (North), Department of Women & Child Development,
Govt. of NCT of Delhi, North 20-21, Gulabi Bagh Shopping Complex
(near Super Bazar), Gulabi Bagh, Delhi - 110007.
4. Mrs. Archana Rani, through e-mail: namandev0310@gmail.com
Mobile No. 9999556168.