

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
E mail: [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 22.07.2022

Complainant : Mrs. Tulsi.

Respondent : The Director,  
Dte.of Women & Child Development,  
Govt.of NCT of Delhi.  
Through Sh. Ravinder, Welfare Officer (HQ)  
– Present.

Grievance No. : PGC/2022/A.II/WCD/03

**1. Brief facts of the case**

1.1 Mrs. Tulsi filed a grievance petition before Public Grievances Commission, aggrieved by non-receipt of Widow Pension from the Department of Women & Child Development, GNCTD. She has applied for widow pension on 25.02.2021 at the District Office (District North), Department of Women & Child Development, however, the said pension has not been paid to her till date.

**2. Facts emerged during the proceedings.**

2.1 An action taken report dated 18.07.2022 has been filed by Dy. Director (FAS) of the respondent department. It is stated in the report that:-

*"As per FAS Branch record, the widow pension in respect of the beneficiary is being remitted on regular basis in beneficiary's Aadhar linked bank account (Indian Bank, A/c No.xxxxxxx7160). The latest payment status is enclosed for kind reference."*

2.2 The complainant was not present in the hearing.

**3. Directions**

3.1 The complainant has not attended any of the hearings and does not seem to be interested in pursuing the case in the Commission. She has also not replied to any of the communications/letters sent by the respondent department for redressal of her grievances.

3.2 In view of the above facts, the case is disposed of.

*Mrs. Madhu Sharan*

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(MADHU SHARAN)  
MEMBER(PGC)

No. PGC/2022/A.II/WCD/03

*5468-472*

Dated:

*25/07/2022*

1. The Director, Department of Women & Child Development,  
Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Dy. Director(FAS), Department of Women & Child Development,  
Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
3. District Officer (North), Department of Women & Child Development,  
Govt. of NCT of Delhi, North 20-21, Gulabi Bagh Shopping Complex  
(near Super Bazar), Gulabi Bagh, Delhi - 110007.
4. Mrs. Tulsi, House No. 17C/389, Wazirpur J.J. Colony, Delhi – 110052.  
Mobile No. 7836061228.