

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22.07.2022

Complainant : Sh. Sushil Kumar Jain.
Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Through Ms. Neera, A.D/Supdt. (FAS) – Present.
Grievance No. : PGC/2021/A.II/DSW/09

1. Brief facts of the case

1.1 Sh. Sushil Kumar Jain filed a grievance petition before Public Grievances Commission, aggrieved by non-payment of old age pension since February 2021 by the Department of Social Welfare, GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 Ms. Neera, A.D/Supdt. (FAS), Dte.of Social Welfare submitted an action taken report stating therein that:-

"As per available record, old age pension payment till the month of June 2022 in respect of Sh. Sushil Kumar Jain has been released by the FAS Branch into his bank account No.xxxx1994 Punjab National Bank. Copies of PFMS statements are also enclosed."

2.2 The complainant was not present in the hearing.

3. Directions

3.1 Keeping in view the submissions made by the departmental representative, the case stands disposed of in the Commission.

3.2 The Commission appreciates the efforts put in by the respondent department for redressal of the grievances of the complainant.

Mrs. Madhu Sharan
O/C
(MADHU SHARAN)
MEMBER

No. PGC/2021/A.II/DSW/09 *5477-478*

Dated: *25/07/2022*

1. Director, Deptt.of Social Welfare, Govt.of NCT of Delhi,
GLNS Building, Behind Delhi Gate, New Delhi-110002.

2. Dy. Director (FAS), Department of Social Welfare,
GNCT of Delhi (Financial Assistance Section), GLNS
Complex, Behind Delhi Gate, New Delhi-110002.
3. Sh. Sushil Kumar Jain, through e-mail: getsjkain@gmail.com