

*“No carelessness until there is a cure Wear mask,
follow physical distancing & maintain hand hygiene”.*

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97

Date of hearing: 21.01.2021

Complainant : Sh. Prakash, S/o Sh. Kamal Singh

Respondent : Principal Secretary,
Department of Power,
Govt. of NCT of Delhi
through
Sh. Sanjay Kumar Gupta,
Senior Manager (TPDDL) - Present

Grievance No. : PGC/2020/Power/26

1. Brief facts of the complaint

- 1.1 Sh. Prakash has filed a grievance in PGC regarding disconnecting of his electricity meter/power supply at his residence: C-6/461, Sultanpuri, New Delhi – 110086. He further stated that he has filed a case in Lok Adalat and in compliance of Lok Adalat's order, he has deposited Rs.40,000/- as one time settlement amount and four installments amounting to Rs.14750/-. However, despite paying the requisite amount, the TPDDL has disconnected his power supply and also filed FIR against him. He has requested for intervention of PGC for redressal of his grievance.

2. Facts emerged during the proceedings.

- 2.1 Sh. Sanjay Kumar Gupta, Senior Manager (TPDDL) was present in the hearing and filed an Action Taken Report dated 12.12.2020 and the same is taken on record stating that:-
- “There was an Outstanding amount of Rs.69200/- upto the consumption recorded on 04.02.2020 which was settled in Lok Adalat amounting to Rs.59,000/- (4 equal installment of Rs.14750/-). However, on account of delay/default of installment and current demand, connection was temporarily disconnected on 27.07.2020. On further representation of consumer and payment of balance installments, delay was condoned and LPSC has been waived as per Lok Adalat's orders and a benefit of Rs.12,646/- has been passed to consumer. The consumer was informed telephonically to make payment of current outstanding amount of Rs.5820/- and apply for*

reconnection of power supply. Detail of installment generated and paid by consumer as per Lok Adalat's orders are as follows:-

Amount	Installment due date	Actual Payment date
14750	24.02.2020	24.02.2020
14750	24.03.2020	22.06.2020
14750	24.04.2020	23.07.2020
14750	24.05.2020	24.08.2020

2.2 The complainant was not present in the hearing. He was also not present during the last hearing dated 16.12.2020.

3. **Directions**

3.1 The complainant is clearly not interested in pursuing the case as he has not attended any of the hearings held in the Commission. Further, this case has also been pursued in the Lok Adalat by the complainant. Therefore, the case cannot be heard in the Commission anymore.

3.2 With these directions, the case is disposed of.

Mrs. Madhu Sharan

(SMT. MADHU SHARAN)
MEMBER (PGC)

Dated: 25.11.2021

No. PGC/2020/Power/26 13243-244

Copy to:

1. Sh. C.M. Middha, HOG (PA & LS), Tata Power DDL, CENCARE Building, Block C2, Keshavpuram, Lawrence Road, Delhi – 110035.
2. Sh. Prakash, S/o Sh. Kamal, R/o: C-6/461, Sultanpuri, New Delhi – 110086.