

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 14.09.++2022

Complainant : Smt. Ranjana Sharma – Present.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Through Sh. Hariom, S.O.
O/o DDE (Zone-18), Distt. West-B.
Sh. H.R. Meena, Dy. Director of Education,
Zone-18, Distt. West B.
Sh. Kamlesh Meena, Principal,
Govt. Sarvodaya Sr. Sec. School, B-1, Posangi Pur,
Janakpuri – Present.

Grievance No. : PGC/2022/A.II/Edn./11

1. Brief facts of the complaint

1.1 Smt. Ranjana Sharma has filed a grievance petition before Public Grievances Commission, aggrieved by non-action against Sh. Kamlesh Meena, Principal of Govt. Sarvodaya Sr. Sec. School, B-1, Posangi Pur, Janakpuri and Mrs. Sahni, teacher at the said school. The complainant, in her grievance petition, alleged that her daughter Ms. Tannu Sharma, who was a student of Class 11th in the said school, jumped from the school building due to which, she had received multiple wounds and had to be admitted in the ICU of the Deen Dayal Upadhyaya hospital, Hari Nagar on dated 12.09.2019. Thereafter, she was referred to Mata Chanan Devi hospital, Janakpuri on the same day where she was treated for the said injuries and discharged on 19.09.2019. As per the complainant, this incident happened as a result of physical abuse/beatings by Mrs. Sahni, teacher of the said school in collusion with Sh. Kamlesh Meena, Principal of the school.

The complainant has prayed that the amount of Rs.2,00,000/- incurred on the treatment of her daughter along with other medical expenses shall be paid/reimbursed by the school authorities. Further, action shall be initiated

Received on
copy
Reels
17/9/2022

against Sh. Kamlesh Meena, Principal and Mrs. Sahni, teacher at the said school for physical abuse which has resulted in her daughter jumping off the school building in a state of mental disturbance.

2. **Relevant facts emerging during the hearing**

2.1 Sh. H.R. Meena, Dy. Director of Education, Zone-18, Distt. West B submitted Action Taken Report. It is stated in the report that;

As per directions of the PGC and Inquiry Committee investigated the matter. As per the records, statements and documents provided during interrogation, the observations are as under:-

As per statement submitted by the Head of School of Govt. Sarvodaya Sr. Sec. School, Possangipur, Janakpuri, New Delhi (1618003), placed at P-127/C "No such incident regarding alleged beating of Ms. Tannu sharma d/o Mrs. Ranjana Sharma by Mrs. Bayant Kaur Sahni ever brought to my notice."

In this regard, the said committee called Mrs. bayant Kaur Sahni on 5.7.2022 (via Speed Post) and 12.07.2022 (via Spl. Messenger) to inquire into the matter, but Mrs. Sahni did not turn up. Instead on both the dates, her husband (Mr. Harmohan Singh Sahni) appeared before the committee and submitted medical certificate of Mrs. Bayant Kaur Sahni, issued by Dr. Inder Pal Singh, Family Physician, Pal Polyclinic, Tilak Nagar along with copy of her statement already submitted to the former Inquiry committee wherein she stated that "on 12.09.2019 I was performing my duties as invigilator in the said school in room No. 18-19, therefore, the allegation that I was in Room No. 4 on that day along with two lady teachers are also wrong, baseless hence denied. I further state that I never seen Ms. Tannu falling in the school on any day from any floor what to talk of 12.09.2019. I am surprised to know as to why her mother made such allegation against me when I retired on superannuation from this on 31.07.2019 and then work on extension period upto 10.09.2020". Hence due to non appearance of Smt. Bahayant Kaur Sahni, Inquiry Committee could not investigate her in prson. However, the written statement of Smt. Bayant Kaur Sahni has been taken on record.

Another alleged teacher "Smt. Sweety Malik, Guest Teacher (PGT, computer Science) was also called twice (through speed post) on 05.07.2022 and 14.07.2022 for inquiry and she also did not apper before the Committee and hence could not be interrogated.

The inquiry committee visited on 05.07.2022 and interrogated three Security Guards (outsourced), their written statements are placed in file wherein they stated that their duty was on school gate and they donot know anything about this incident.

In compliance of PGC directions, the inquiry committee called on 05.07.2022, classmates of Ms.Tannu Sharma to inquire the matter. The inquiry committee visited the said school on 05.07.2022. the written statement of the classmates are on record and placed in file.

On the basis of available record, statements and documents, the committtee is of the opinion that ;

There is no concrete evidence that Ms.Tannu Sharma was beaten by the teacher (Mrs.Bayant Kaur Sahni) as alleged.

There is no eye witness/concrete evidence on record that Ms.Tannu Sharma daughter of the complainant was pushed from the building or whether she jumped on her own.

The record provided by PS Janakpuri, re-confirms that here was no concrete evidence / eyewitness to the incident and the call was filed by PS Janakpuri on dated 14.10.2019.

As per PGC directions, Ms.Tannu Sharma stated five names of students (Aarti, Gautam, Deepali, Diksha & Preeti) who were present on the day of incident, only three students (Aarti, Diksha and Gautam) cam and submitted their written statements. As per their statements, "there isno concrete evidence/eyewitnss that Ms.Tannu Sharma was beaten by any teacher and Ms.Tannu Sharma was pushed from the building or whether she jumped on her own."

However, as per the statement of Ms.Aarti, on 12.09.2019 during exam, Ms.Tannu Sharma was called by Mrs.Sahni and as per the statement of Ms.Diksha, on 12.09.2019, when she was going home after the examination, she saw Tannu sitting on ground with folded hands and apologizing to Madam.

The inquiry committee report was signed by Sh.Hira Singh(vice Principal(1617025), Member, Smt.Seema Sharma(Vice Principal (1617013), Member, Smt.Sushma Bhatt (Section Officer (Distt. WB), Member and Dr.Renu Bhatia(DDE, Zone17), Chairperson.

2.2 Sh. Kamlesh Meena, Principal of the school had also filed an ATR in which it is stated that :- He had never received this grievance from Smt. Ranjana Sharma (complainant), her daughter Tannu Sharma and also from any staff member. Astonishingly, after a discontinuity of two years and eight months, he received unexpected grievance about alleged beating of Tannu Sharma by Mrs. Sahni.

And it is appropriate to mention here that without any verbal or written against any staff member, the question of any action initiated by undersigned could not have arisen. If I were ever find a slight impression of any grievance, I would have taken suo moto action immediately. At this juncture, complainant's preferring a grievance against Ms. Sahni is impenetrable to undersigned as well as for whole staff and also trying to tarnish the mental harassment for whole school. In fact, that time Examination Period was going on and undersigned was engaged in preparation of exam work for next day. But as the incident brought into my knowledge, realizing the exigency of the accident and on humanitarian grounds, teachers rushed the complainant's daughter Tannu Sharma (who was in a conscious and oriented state) to nearby Govt. Hospital namely Yu Deen Dayal Hospital whereby necessary first aid along with appropriate medical treatment was accorded to her by Hospital. Needless to mention, no traces of physical torture were ever reported in the medical as well.

It is pertinent to mention here that there was no any fuss that time on part of complainant and her daughter Tannu Sharma. And he along with staff members should adhere the responsibility as complainant herself stated that she was not having a sound financial condition. Govt. Hospital authorities treated complainant daughter and advised her to meet again in OPD after two days, but complainant mother was willing to treat her daughter from Channan Devi Hospital as being an employee in that hospital.

Further, complainant's daughter Tannu Sharma, in presence of complainant, in her statement recorded before the Police Authorities that also states clearly on any bustle so far.

3. Directions of the PGC :

3.1 The Commission observes that as per enquiry report there is no concrete evidence that she was beaten by teacher as alleged by the complainant. There is no eyewitness/concrete evidence on record that Ms.Tannu Sharma was pushed from the building or whether she jumped on her own. The record provided by PS Janakpuri reconfirms that there was no concrete evidence / eyewitness to the incident.

3.2 However, on humanitarian grounds the Principal and the staff of the school agreed to help the complainant in her treatment.

3.3 The complainant submitted that her complaint has been resolved amicably by the school authorities and now she is satisfied. Her written statement is available in the file.

3.4 In view of above observations the matter stands disposed off at the level of Commission.

O/C



(SUDHIR YADAV)
MEMBER(PGC)

Dated: 16/9/22

No. PGC/2022/A.II/Edn./11 7908-7912

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Dy. Director(HQ), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054
3. Sh. H.R. Meena, Dy. Director of Education, Zone-18, Distt. West B, G-Block, Vikaspuri, New Delhi.
4. Sh. Kamlesh Meena, Principal, Govt. Sarvodaya Co-Ed Sr. Sec. School, Possangipur, B-1, Janakpuri, New Delhi. (School ID: 1618003).
5. Smt. Ranjana Sharma, R/o: D-29, Chanakya Place, Part-I, Uttam Nagar, New Delhi – 110059.
Mobile No. 9999840103