



PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08th Sept., 2022

Complainant : Sh. Ram Pal Singh
Respondent : Deputy Commissioner
Shahadara North Zone,
Grievance No. : PGC/2021/Power/06

1. Brief facts of the complaint

Sh. Ram pal Singh has filed a grievance in Public Grievances Commission regarding non-availability of street light in Gali No.3, Jagdamba Colony, Ambedkar Vihar. Initially the grievance was taken up as a matter related to Power Department and the grievance was forwarded to BSES Yamuna Power Ltd., who filed a report stating that the grievance regarding street light does not pertain to BYPL, it pertains to EDMC. Then the matter was forwarded to Shahadara North Zone, Municipal Corporation of Delhi for doing the needful.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter and in the hearing held on 08.09.2022, the following are present:

Complainant : Present

Respondent : Absent

Neither anyone is present in the hearing from Shahadara North Zone nor any ATR / Status Report is submitted. This has been viewed adversely by the Commission.

3. Relevant facts emerging during the hearing

3.1 The matter was taken up with the concerned officers of Electrical Department of Shahadara North Zone who were advised to remain present in the Commission on 09.09.2022.

On 09.09.2022 Sh. Suhail Ahmad, AE (Elect.) and Sh. Nitin Verma, JE (Elect.), Shahadara North Zone attended the Commission and informed about the status. They were advised to file a written submission in the matter on 12.09.2022 after inspecting the area under complaint.

On 12.09.2022 Sh. Nitin Verma, JE (Elect.) & Sh. Raju JE (Elect.), LED lights, Shahadara North Zone are present in the Commission and submitted a status report stating that :

“Site was visited and it is found that street lights and high mast lights in Jawahar Nagar Area near gatta factory are functional with manual on / off switch.

One no. lineman will be deployed w.e.f. today itself to carry out on / off switching of street lights in the said area.

Further ward No. 52E to 64E (total 13 nos. wards) falls under HVDS (High Voltage Distribution System) category, which don't have dedicated street lights network. The dedicated network will be laid by the concerned agency i.e. DSIIIDC / I&FC, being nodal agency for carrying out development works in unauthorized colonies in compliance of GNCTD order No. F.No.1-33/UC/UD/Policy/Part file/3030-3044 dated 23.10.2017, after completing the necessary codal formalities.

3.2 From the status Report submitted by the department it is evident that street light is there in the area but there is temporary arrangement in the whole area for on / off of the same.

4. Directions of the PGC

4.1 Sh. Narender Gaur, Ex. Engineer (Elect.) and Sh. Harvinder Singh, Ex. Engineer, LED Lights, Shahadara North Zone are advised to take up the matter with the concerned agency

i.e. DSIIDC / I & FC for laying down the cables etc. for normal /regular supply of street lights in the area. It is further advised that till the time regular arrangements are made by the concerned agency it shall be ensured that a person is deputed to on / off the street light in the area.

4.2 Deputy Commissioner, Shahadara North Zone is advised to ensure that necessary action in the matter is taken up by the concerned officers in a time bound manner.

With the above directions the matter stands closed at the level of the Commission.


(SUDHIR YADAV)
MEMBER

No. PGC/2021/Power/06/7604-607

Dated: 12/9/22

Copy to:

- 1 .Deputy Commissioner, Shahadara North Zone, Municipal Corporation of Delhi, Keshav Chowk, Welcome Metro Station, Shahadara, Delhi – 110032
2. Sh. Narender Gaur, Ex. Engineer (Elect.), Shahadara North Zone, Municipal Corporation of Delhi, Keshav Chowk, Welcome Metro Station, Delhi – 110032
3. Sh. Harvinder Singh, Ex. Engineer (Elect.), LED Lights, Shahadara North Zone, Municipal Corporation of Delhi, Keshav Chowk, Welcome Metro Station, Delhi – 110032

Copy or information to :

Sh. Ram pal Singh, H.No.28, Gali No.3, Jagdamba Colony, Village Johripur, Delhi - 110094

