

PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08th Sept., 2022

Complainant : Sh. Naresh Saini,

RWA Vijay Vihar, Ph.I

Respondent : Deputy Commissioner

Rohini Zone, MCD

Grievance No. : PGC/2020/DJB/55

1. Brief facts of the complaint

Sh. Naresh Saini has filed a grievance before the Public Grievances Commission regarding inaction of the concerned authorities to repair the road which is in a dilapidated condition even after completion of sewer line work in A-Block, Phase-I, Vijay Vihar (Near Krishna Vatika).

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened two hearings in the matter and in the hearing held on 08.09.2022, the following are present:

Complainant : Absent

Respondent : Sh. Kuldeep Singh, AE (B)-I,

Rohini Zone

3. Relevant facts emerging during the hearing

Shri Kuldeep Singh, AE-I (M), Rohini Zone is present in the hearing and submitted a status report stating that :

"In the matter mentioned above, it is stated that this work is being carried out by I & FC Department and MCD has not carried out any maintenance or development activities on this road. "

He further stated that an inspection was also carried out by the officers of Rohini Zone alongwith Supdtg. Engineer and Ex. Engineer of Irrigation & Flood Control Department under the directions of the Deputy Commissioner, Rohini Zone and now the repair work is going on.

4. Recommendations of the PGC

No. PGC/2020/DJB/55/76/3-6/9

As the repair / construction work of road is being carried out by the Irrigation & Flood Control Department and once the work is complete the grievance of the complainant will be addressed, the matter stands closed at the level of the Commission.

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Dated: 12/8/22

To:

Deputy Commissioner, Rohini Zone, Municipal Corporation of Delhi, Zonal Building, Near Rajiv Gandhi Cancer Institute, Sector-5, Rohini, Delhi – 110085

Copy for information to :

Shri Naresh Saini, A-353/1, Vijay Vihar, Phase-I, Rohini, Delhi - 110085