



**PUBLIC GRIEVANCES COMMISSION**

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR  
dated 25.9.97**

Date of hearing : 08<sup>th</sup> Sept., 2022

Complainant : Shri Juned Alam  
Respondent : Deputy Commissioner  
Narela Zone, M.C.D.  
Grievance No. : PGC/2020/DJB/14

**1. Brief facts of the complaint**

Shri Juned Alam has filed a grievance in this Commission regarding pathetic road conditions, water logging, overflow of dirty water of sewer etc. in Mundka near Shaheed Bhagat Singh Park. Initially the matter was referred to Delhi Jal Board for taking necessary action in the matter. A status report in the matter was submitted by DJB stating that the matter does not pertain to DJB and it pertains to MCD. Thereafter, the matter was referred to Narela Zone of Municipal Corporation of Delhi for doing the needful in the matter.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened two hearings in the matter and in the hearing held on 08.09.2022, neither the complainant nor the representative of the department is present.

**3. Relevant facts emerging during the hearing**

A status report dated 05.09.2022 was submitted by the representative of the D.C., Narela zone, MCD on 05.09.2022 wherein it has been stated that "Sanitary Inspector Ward No.39 (Mundka) has inspected site mentioned in this letter and complaint

related to sanitation has been attended. Also discussed with complainant and he is satisfied with sanitation work and given in writing".

A copy of letter written by the complainant, that his complaint has been attended, is also attached with the status report.

**4. Directions of the PGC**

In view of the fact that the grievance of the complainant has been attended by the department and the complainant is also satisfied with the work, the grievance matter is closed at the level of the Commission.

  
(SUDHIR YADAV)  
MEMBER

No.PGC/2020/A.II/DJB/14/7612-612(A) Dated : 12/8/22

Copy to:

Addl. Deputy Commissioner, Narela Zone, Municipal  
Corporation of Delhi, Zonal Office Building, Primary health  
Centre, Near Alipur, Narela, Delhi – 110040

Copy for information to :

Shri Juned Alam, amunjuned4u@gmail.com