

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 08.08.2022

Complainant : Shri Sanjeev Kumar Raghav.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD

Through Sh. Nitin Verma,
Assistant Engineer – Present.

Grievance No. : PGC/2022/A.II/DJB/59

1. Brief facts of the case

1.1 Shri Sanjeev Kumar Raghav has filed a grievance petition before Public Grievances Commission, aggrieved by no water supply in RZ 20 Block, M West Sagar Pur, New Delhi.

2. Facts emerged during the proceedings.

2.1 An action taken report dated 11.7.2022 has been received from Shri Hari Singh, Assistant Executive Engineer(M)-33, of the respondent department. As per report "*West Sagarpur is unplanned/unauthorized area. Population has increased manifold year by year as a result there is huge demand of supply water in the area throughout the year. In summer season, consumption of supply water is also at peak. There is a gap between supply and demand of water in peak summer. There is general scarcity of water throughout capital city which becomes acute during summer season in the tail end area. In that case, supply is done through emergency water tankers on complainant demand. Presently, complainant has denied to take tankers supply. However, further improvement of water supply in the area will be done after receiving of hydraulic modelling final report.*"

2.2 The complainant is not present. However, an email has been received on August 04, 2022 from the complainant. It is stated therein that the water supply issue is resolved since 20th July, 2022. He also thanked the Commission for resolving his grievances.

3. Directions :

3.1 In view of the above, the case of the complainant stands disposed of.

(SUDHIR YADAV)
MEMBER(PGC)

PGC/2022/A.II/DJB/59

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Assistant Executive Engineer(M)-33, Delhi Jal Board, GNCT of Delhi, Near Bharti College, Janakpuri, New Delhi-110058.
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3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Shri Sanjeev Kumar Raghav