"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi) M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110 Tel No. 011- 23379900, 23379901, Fax No. 011-23370903 Website: www.pgc.delhigovt.nic.in : E-mail: pgcdelhi@nic.in



Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 08.08.2022

Complainant : Shri Mandeep Rawat.

Respondent : The Chief Executive Officer, Delhi Jal Board, GNCTD

> Through Sh.Abhishek Kumar, Zonal Engineer, DJB – Present.

Grievance No. : PGC/2022/A.II/DJB/58

1. Brief facts of the case

1.1 Shri Mandeep Rawat has filed a grievance petition before Public Grievances Commission, aggrieved by not sending of water tankers despite request.

2. Facts emerged during the proceedings.

2.1 The representative of the respondent department filed an action taken report on behalf of Shri Prem Singh, EE(M)-47 of the respondent department. As per report "Bank Colony of Devli Constituency exist at the tail end of the water distribution system. Due to less water level in UGR or due to less water pressure or during peak summer season, water could not reach at the tail end where the Bank Colony exists. However, weekly water tanker has been provided to the residents on demand."

Log sheet of supply of water tanker No.DL-1LY-3298 is attached with the report.

The complainant is not present. However, an email was received on June, 25, 2022 requesting for withdrawal and closure of his complaint.

3. <u>Directions :</u>

3.1 In view of the request made by the complainant in his email dated 25th June, 2022 and subsequently on Aug 01, 2022, the case stands disposed of.

(SUDHIR YADAV) MEMBER(PGC)

PGC/2022/A.II/DJB/58

Date:

- 1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
- 2. Executive Engineer(M)-47, Delhi Jal Board, GNCT of Delhi, A-Block, Greater Kailash-I, New Delhi-110048.
- 3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
- 4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: <u>ee.blkuru1963@gmail.com</u>
- 5. Sh.Mandeep Rawat