

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 06.06.2022

Complainant : Shri Ved Aggarwal

Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.

Shri Sudarshan Bhattacharya,
Sr.Manager, BSES Rajdhani Power Ltd.

Shri Krishan Singh,
Sr.DGM, BSES RPL

Sh.B.Bhaskar,
Sr. Manager, BSES RPL - Present.

Grievance No. : PGC/2022/A.II/Power/12

1. **Brief facts of the case.**

1.1 Shri Ved Aggarwal has filed a grievance petition before Public Grievances Commission requesting for change of High Mast Lights, situated at D.A.V. School Corner, opp. 67, Masjid Road, Jangpura, Bhogal, New Delhi.

2. **Facts emerged during the proceedings**

2.1 The representative of BSES Rajdhani Power Ltd. filed an action taken report. As per report "Site inspection was carried out by BRPL Technical Team and found that the high mast street light is not glowing and BRPL team is unable to maintain it due to maintenance of high mast street light is not the jurisdiction of BSES Rajdhani Power Ltd.

However, despite that the BRPL is ensuring that power supply is robust till load point. High Mast Street Light is being maintained by Central Zone, MCD, hence complainant is requested to approach the concerned authority.”

2.2 The complainant is not present.

3. Directions of the PGC:

3.1 The case is transferred on the Board of Member(PGC) – MCD, GNCT of Delhi, for further necessary action.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/Power/12

Dated:

1. The Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head Customer Care, BSES Rajdhani Power Ltd. BSES Bhawan, C-Block, 1st Floor, Nehru Place, New Delhi-110019.
3. Manager/Customer Care-Corporate BSES Rajdhani Power Ltd.
Email: Sudarshan.Bhattacharjee@relianceada.com
4. Dy.Secretary(MCD), Public Grievances Commission, GNCT of Delhi, M-Block, Vikas Bhawan, I.P. Estate, New Delhi, for further necessary action.
5. Shri Ved Aggarwal