

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110
Tel No. 011- 23379900, 23379901, Fax No. 011-23370903
Website: www.pgc.delhigovt.nic.in : E-mail: pgcdelhi@nic.in



Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21.07.2022

Complainant : Shri Aman Kumar.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD.

Grievance No. : PGC/2022/A.II/DJB/33

1. Brief facts of the case

1.1 Shri Aman Kumar has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of water connection by Delhi Jal Board.

2. Facts emerged during the proceedings.

2.1 The hearing in the matter could not be held on 12.07.2022 and 14.07.2022 and was rescheduled for 21.07.2022.

2.2 An action taken report dated 10.5.2022 has been received from Dy.Superintending Engineer (Proj.) W-IX, Delhi Jal Board, GNCT of Delhi. As per report *"The Water connection has been installed at the applicant house on 28.04.2022 (Photograph of water meter and House Service connection form duly signed by the complainant attached)."*

2.2 The complainant is not present. However, an email dated July 11, 2022 has been received from him. It is stated in the letter that the issue has been resolved and no further action is required. He has thanked the Commission for expeditious redressal of his grievances.

3. Directions :

3.1 In view of the above, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/33

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Dy.Superintending Engineer(Proj.)W-IX, Delhi Jal Board, GNCT of Delhi, Ashok Vihar, Overhead Tank, Delhi-110052,
E mail: projectwater9@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Aman Kumar