

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 16.08.2022

Complainant : Shri Anuj Mittal
Sh.Ravindra Singh on behalf of complainant - Present

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Deepak Singh,
J.E.(C) O/o.Executive Engineer(M)-30 – Present.

Grievance No. : PGC/2022/A.II/DJB/22

1. Brief facts of the case

1.1 Shri Anuj Mittal has filed a grievance petition before Public Grievances Commission, aggrieved by dirty water supply at C6B Block Janakpuri, New Delhi, New Delhi, for the last two months.

2. Facts emerged during the proceedings.

2.1 Shri Deepak Singh, J.E.(C) filed an action taken report on behalf of Shri Pulkit Saigal, Executive Engineer(M)-30 of the respondent department. As per report "There is no pending complaint of water contamination in this Block. The work of rehabilitation of settled sewer line on Joginder Singh Marg has been completed and the flow of sewerage has been restored. The lab report of C6B/66 was found satisfactory."

2.2 It is further stated by him that quality of water in the morning hours is satisfactory which is supplied for nearly two and a half hours. The same has been confirmed by the representative appearing on behalf of the complainant who is satisfied with the quality and quantity of water in the morning. With regard to use of super sucker machines for

cleaning the sewer lines in the block, it is stated that the same will be pressed into service as soon as the rainy season is over. It was also assured that water will be supplied through tankers whenever required and requested by the residents of the concerned area.

3. Directions :

3.1 The Chief Executive Officer, GNCT of Delhi, Delhi Jal Board, is requested to look into the matter for redressal of grievances of the complainant.

3.2 Executive Engineer(M)-30, Delhi Jal Board, is requested to take appropriate action for cleaning of sewer lines and improvement of water on regular basis.

3.3 With the above observations, the case of the complainant stands disposed of.

(SUDHIR YADAV)
MEMBER(PGC)

PGC/2022/A.II/DJB/22

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-30, Delhi Jal Board, GNCT of Delhi, A-Block UGR, Janakpuri, New Delhi-110058.
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3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Anuj Mittal