

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date: 22.08.2022

Complainant : Shri Anand Nagar.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD

Grievance No. : PGC/2022/A.II/DJB/56

**1. Brief facts of the case**

1.1 Shri Anand Nagar has filed a grievance petition before Public Grievances Commission, aggrieved by demanding of bribe by officials of LWO Office for payment of outstanding medical bill in respect of her late mother, Smt. Snehlata Nagar, family pensioner of Delhi Jal Board.

**2. Facts emerged during the proceedings.**

2.1 None present on behalf of the respondent department. Nor any action taken report filed.

2.2 The complainant is not present. However, when contacted today, he telephonically confirmed that the reimbursement of medical bills in respect of her deceased mother has been made by the respondent department.

**3. Directions :**

3.1 Chief Executive Officer, Delhi Jal Board, GNCT of Delhi is requested to give appropriate directions to the concerned for furnishing an action taken report, along with

proof, within two (02) days to the Commission that the outstanding payments in respect of medical bills have been made to the complainant.

(SUDHIR YADAV)  
MEMBER(PGC)

PGC/2022/A.II/DJB/56

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Assistant Commissioner(LW), Delhi Jal Board, GNCT of Delhi, "B" Building, Varunalaya, Karol Bagh, New Delhi-110005.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Anand Nagar