

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 22.08.2022

Complainant : Ms.Suman Kumari.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Pawan Kumar Goyal
SO(PD) – Present.

Grievance No. : PGC/2022/A.II/DJB/55

1. **Brief facts of the case**

1.1 Ms. Suman Kumari has filed a grievance petition before Public Grievances Commission, aggrieved by non-transfer of family pension.

It is stated in the grievance petition that her father Sh.Shyam Sunder was working in Delhi Jal Board who passed away in 2014. Her mother, Mrs.Durga Devi claimed the pension which she availed till 2018. She also passed away. After that, with all the necessary documents, she (complainant) claimed for transfer of family pension. The Department initiated all required procedure such as verification and documentation which is required for sanction of pension. The Departmental officers have visited thrice for verification. But the family pension has not been sanctioned.

It is further stated that she got married on 22nd April, 2021 and gave information about marriage and claimed for arrear of pension from the date of death of my mother to her marriage date. But Pension Department and Consultant, Finance Office, are putting objections of address etc. which is not required for sanction of pension.

2. Facts emerged during the proceedings.

2.1 Shri Pawan Kumar Goyal, SO(PD) filed an action taken report on behalf of Sr.Accounts Officer(Pen.Disb.) of the respondent department. As per report *“The arrear of Family Pension amounting to Rs.2,92,857/- (Rupees Two lakh ninety two thousand eight hundred fifty seven only) has already been paid to Ms. Suman Kumari.*

2.2 The complainant is not present. However, when contacted today, she telephonically confirmed that she has received all the arrears with regard to her family pension.

3. Directions :

3.1 In view of the appropriate action taken by the respondent department in redressing the grievances of the complainant, the case stands disposed of.

(SUDHIR YADAV)
MEMBER(PGC)

PGC/2022/A.II/DJB/55

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Sr.Accounts Officer(Pen.Disb.), Delhi Jal Board, GNCT of Delhi, “B” Building, Jhandewalan, Karol Bagh, New Delhi.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Ms. Suman Kumari