

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110  
Tel No. 011- 23379900, 23379901, Fax No. 011-23370903  
Website: [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) : E-mail: [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)



**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date: 18.07.2022

Complainant : Sh. Suresh Kumar Khatri.  
Respondent : Addl.Chief Secretary (Power)  
Govt. NCT of Delhi.

Ms.Manisha Masaun,  
Sr.Executive, Tata Power DDL – Present.

Grievances No. : PGC/2019/A.II/Power/14  
PGC/2021/A.II/Power/19  
PGC/2021/A.II/Power/20

**1 Brief facts of the complaint**

1.1 Sh. Suresh Kumar Khatri has filed a grievance petition before Public Grievances Commission on 22.08.2019 aggrieved by non-release of new agriculture electricity connections at (i) *Kh.No.553, Ground Floor Village & Post Office Village Punjab Khore, Delhi.(Near Santre Ke Bagh Wala Khet, (ii) Kh.No.143, Ground Floor Village & Post Office Village Punjab Khore, Delhi.(Near Mungesh Pur Drain) and (iii) at Kh.No.1444, 1445, Ground Floor Village & Post Office Village Punjab Khore, Delhi.(Near Debato, Qutab Garh Road).*

1.2 The case was closed vide hearing dated 11.08.2020. However, the same has been re-opened now as the complainant's grievance has not been resolved till date by the TPDDL.

**2. Facts emerged during the proceedings.**

2.1 With regard to **Notification No.2024725110**), Ms.Manisha Masaun, Sr.Executive, Tata Power DDL filed an action take report on behalf of HOG(Express & PA Group), Tata Power DDL. As per report, "TPDDL had already replied for the subject grievance before PGC vide ATR No.TPDDL/CS/PGC/22-107 dated 25<sup>th</sup> May, 2022. There is no further addition or change in the reply."

2.2 The complainant is not present.

2.3 It is noted that the complainant has not been appearing before the Commission to pursue his case and to apprise the status in respect of his grievance nor he is cooperating with TPDDL Authorities for redressal of his grievances.

### **3. Directions**

3.1 In view of the above, the case stands disposed of. The complainant is requested to approach TPDDL authorities for redressal of his grievances.

3.2 Ms. Meenakshi Arora, Head of Group (Express & PA Group), Tata Power DDL is requested to coordinate and take appropriate action for providing connection, as per rules, at Kh.No.1445, Ground Floor, Village & Post Office Village Punjab Khore, Delhi (**Notification No.2024725110**), as per rules.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2021/A.II/Power/14/19/20

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
1. Ms. Meenakshi Arora, Head of Group (Express & PA Group),Tata Power DDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.

E mail: [manisha.masaun@tatapower-ddl.com](mailto:manisha.masaun@tatapower-ddl.com)  
[sanjay.gupta@tatapower-ddl.com](mailto:sanjay.gupta@tatapower-ddl.com)

3. Sh. Suresh Kumar Khatri