

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 16.08.2022

Complainant : Shri Sanjay – Present.
Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.
Shri Sudarshan Bhattacharya,
Sr.Manager, BSES RPL - Present.

Grievance No. : PGC/2022/A.II/Power/14

1. **Brief facts of the case.**

1.1 Shri Sanjay has filed a grievance petition before Public Grievances Commission aggrieved by disconnection of meter without any consent or notice in JVTS Garden, C by BSES under influence of builders.

2. **Facts emerged during the proceedings**

2.1 The representative of BSES Rajdhani Power Ltd. filed an action taken report. As per report "Connection is restored on 12.09.2022 vide existing CA No.152267903 vide new Meter No.27518402 in the name of MAJ CM Bhandu , Retd.(Common Use Area)."

2.2. The complainant expressed his satisfaction over action taken by the respondent department in resolving the issue. He also thanked the Commission for expeditious redressal of his grievances and requested for closure of the case.

3. Directions of the PGC:

3.1 In view of the above, the case of the complainant stands disposed of.

(SUDHIR YADAV)
MEMBER(PGC)

PGC/2022/A.II/Power/14

Dated:

1. The Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head Customer Care, BSES Rajdhani Power Ltd. BSES Bhawan, C-Block, 1st Floor, Nehru Place, New Delhi-110019.
3. Manager/Customer Care-Corporate BSES Rajdhani Power Ltd.
Email: Sudarshan.Bhattacharjee@relianceada.com
4. Shri Sanjay