

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110  
Tel No. 011- 23379900, 23379901, Fax No. 011-23370903  
Website: [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) : E-mail: [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)



**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date: 18.07.2022

Complainant : Smt.Rakesh Devi.  
Respondent : Addl.Chief Secretary (Power)  
Govt. NCT of Delhi.  
Through Ms. Manisha Masaun,  
Sr.Executive, TATA Power DDL – Present.  
Grievances No. : PGC/2022/A.II/Power/06

**1. Brief facts of the complaint**

1.1 Smt. Rakesh Devi has filed a grievance petition before Public Grievances Commission requesting for taking corrective measures in respect of one tilted electricity pole by the side of her house at A-29, Gali No.1, A-Block, Amrit Vihar, Burari, Delhi (CA No.60012178608).

**2. Facts emerged during the proceedings.**

2.1 Ms. Manisha Masaun, Sr.Executive, TATA Power DDL filed an action taken report on behalf of Ms. Meenakshi Arora, HOG(Express & PA Group). As per report, "The Zonal team conducted site visit for prescribed pole at the site of Smt. Rakesh Devi, House No.A-29, Gali No.01, A-Block, Amrit Vihar, Burari, Delhi for CA No.60012178608 and rectified the tilted pole. The issue of the complainant has been resolved."

2.2 The complainant is not present. However, when telephonically contacted today, it has been informed by the complainant that her grievance has been redressed.

### **3. Directions**

3.1 In view of the above, the case stands disposed of.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

No. PGC/2022/A.II/Power/06

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Shri Ganesh Srinivasan, Chief Executive Officer, TATA Power DDL, NDPL House, Hudson Lines, Kingsway Camp, Delhi-110009.  
E mail: [ganesh.srinivasan@tatapower-ddl.com](mailto:ganesh.srinivasan@tatapower-ddl.com)
3. Ms. Meenakshi Arora, Head of Group (Express & PA Group),Tata Power DDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.  
E mail: [manisha.masaun@tatapower-ddl.com](mailto:manisha.masaun@tatapower-ddl.com)
4. Shri Sanjay Gupta, Sr. Manager,TATA Power DDL.  
[sanjay.gupta@tatapower-ddl.com](mailto:sanjay.gupta@tatapower-ddl.com)
5. Smt Rakesh Devi