

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 20.06.2022

Complainant : M/s.Insta Digital Media Pvt. Ltd.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Manoj Malik – Present.
Grievance No. : PGC/2022/A.II/DJB/48

Brief facts of the case

1.1 A grievance petition has been received from Insta Digital Media Pvt. Ltd. in Public Grievances Commission, with regard to supply of dirty water in C-161, Mayapuri Industrial Area, Phase-II, New Delhi-110064. In this connection, a complaint #DJB000191458 has been registered with Delhi Jal Board on 28th April, 2022 which remains unresolved.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of Sh. Rakesh Kumar Garg, Executive Engineer (M)-28, Delhi Jal Board, GNCT of Delhi, Office of the Executive Engineer (M)-28, Beri Wala Bagh, Subhash Nagar, New Delhi-110064. As per report:-

"Site was inspected by area JE and source of contamination rectified and now water supply is normal. Water sample has been collected by Quality Control Laboratory, Haiderpur, DJB and found satisfactory. (Sample test report attached)."

2.2 The complainant was not present in the hearing.

3. Directions :

3.1 Keeping in view the submissions of the respondent department, the matter stands disposed of. Further, the complainant is at liberty to approach the Delhi Jal Board as well as the Commission in case he has further grievance with regard to his present complaint.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/48

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Sh. Rakesh Kumar Garg, Executive Engineer (M)-28, Delhi Jal Board, GNCT of Delhi, Office of the Executive Engineer (M)-28, Beri Wala Bagh, Subhash Nagar, New Delhi-110064.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. M/s. Insta Digital Media Private Limited.