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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 13.06.2022

Complainant : Shri Des Raj.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Grievance No. : PGC/2022/A.II/DJB/37

1. Brief facts of the case

1.1 Shri Des Raj has filed a grievance petition before Public Grievances Commission, requesting for change of his Mobile Number in water bills in respect of K.No.0345571000, House No.27-B, Single Storey, Ramesh Nagar, New Delhi. It is also stated in the petition that he is neither receiving any messages nor water bills.

2. Facts emerged during the proceedings.

2.1 None present on behalf of the respondent department. No action taken report has been received.
2.2 The complainant is not present.

3. Directions :

3.1 The Chief Executive Officer, GNCT of Delhi, Delhi Jal Board, is requested to look into the matter for redressal of grievances for expeditious disposal.

3.2 Nodal Officer (PGC), Delhi Jal Board, GNCT of Delhi, is requested to look into the matter for its expeditious disposal under intimation to the complainant as well as the Commission. It is requested to deliver the water bills regularly to the complainant/consumer to enable him to pay his dues in time.

3.3 With the above observations, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/37

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Sh.Des Raj.