

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110
Tel No. 011- 23379900, 23379901, Fax No. 011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 13.06.2022

Complainant : Shri Narang.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Rahul Yadav,
J.E.(Civil), O/o. EE(M)-42 – Present.

Grievance No. : PGC/2022/A.II/DJB/38

1. Brief facts of the case

1.1 A grievance petition has been received through e mail (Mr.Narang) in Public Grievances Commission regarding wastage of DJB's water by residents of H.No.C-61(Backlane), Dayanand Colony, Lajpat Nagar-IV, New Delhi-110024 causing slippery backlane and also spillage is causing insanitation.

2. Facts emerged during the proceedings.

2.1 Shri Rahul Yadav, J.E.(Civil) O/o. Executive Engineer(M)-42, Delhi Jal Board, GNCT of Delhi filed an action taken report. As per report "*Residents have been warned verbally not to waste water and if found so, action as per DJB Rules shall be taken against them. The area is regularly being monitored and, today also it was got checked in the morning supply hours. No overflow was found during inspection by the field staff.*"

2.2 The complainant is not present.

3. Directions :

3.1 The Chief Executive Officer, GNCT of Delhi, Delhi Jal Board, is requested to look into the matter for redressal of grievances for expeditious disposal.

3.2 Nodal Officer(PGC), Delhi Jal Board, GNCT of Delhi, is requested to coordinate with the concerned Executive Engineer, Delhi Jal Board, GNCT of Delhi, to ensure that precious water is not wasted and for proper sanitation in the concerned area.

3.3 With the above observations, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/38

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Sh.Narang.

