

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 14.06.2022

Complainant : Shri Plaban Debnath.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD

Grievance No. : PGC/2022/A.II/DJB/39

1. **Brief facts of the case**

1.1 Shri Plaban Debnath has filed a grievance petition before Public Grievances Commission, aggrieved by acute water shortage in Gali B-326 to B-331, Hari Nagar, Delhi.

2. **Facts emerged during the proceedings.**

2.1 Action taken report dated 10.06.2022 has been received from Shri Rakesh Kumar Garg, Executive Engineer(M)-28 of the respondent department. As per report, "*The work for replacement of old water line has been completed and water supply checked by field staff and found satisfactory.*"

A copy of the letter dated 03.06.2022 from the Shri Plaban Debnath, the complainant, has also been enclosed with the action taken report. It is stated in the letter that his grievance regarding non-supply of water has been redressed completely and he is now getting water supply. He thanked the respondent department for prompt action in the matter.

2.2 The complainant is not present.

3. Directions :

3.1 In view of the above, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/39

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-28, Delhi Jal Board, GNCT of Delhi, Beri Wala Bagh, Subhash Nagar, New Delhi-110064.
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3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Plaban Debnath.