

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 23.05.2022

Complainant : Sh. Rahul Mathur.
Respondent : Addl.Chief Secretary (Power)
Govt. NCT of Delhi.
Through Ms. Manisha Masaun,
Sr.Executive, TATA Power DDL – Present.
Grievances No. : PGC/2022/A.II/Power/07

1. Brief facts of the complaint

1.1 Sh. Rahul Mathur has filed a grievance petition before Public Grievances Commission aggrieved by non-installation of meter (Notification No.002028915860).

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of HOG(Express & PA Group), Tata Power DDL. As per report, "Consumer has applied for new connection vide Notification No.2028915860 and the request has been processed and meter has been already energized at requisite consumer's location on 12th March, 2022.

2.2 The complainant is not present despite notice.

3. Directions

3.1 Keeping in view that appropriate action has been taken by the respondent department, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2022/A.II/Power/07

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Ms. Meenakshi Arora, Head of Group (Express & PA Group),Tata Power DDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
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3. Shri Sanjay Gupta, Sr. Manager,TATA Power DDL.
sanjay.gupta@tatapower-ddl.com
4. Sh. Rahul Mathur.

