

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110
Tel No. 011- 23379900, 23379901, Fax No. 011-23370903
Website: www.pgc.delhigovt.nic.in : E-mail: pgcdelhi@nic.in



Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 21.06.2022

Complainant : Sh. Satya Prakash Gupta.
Respondent : Addl.Chief Secretary (Power)
Govt. NCT of Delhi.
Grievances No. : PGC/2022/A.II/Power/13

1 Brief facts of the complaint

1.1 Sh. Satya Prakash Gupta has filed a grievance petition before Public Grievances Commission aggrieved by non-refund of security deposit in respect of two commercial meters (CA No.60020318394 and 60020317776) installed in House No.A-14, Shashtri Nagar, Delhi.

2. Facts emerged during the proceedings.

2.1 No representative of Tata Power DDL was present in the hearing.

2.2 The complainant was not present in the hearing. However, he has submitted, vide his letter dated 06.06.2022, that the Tata Power DDL has resolved his grievances and he is satisfied with the action taken by them. He further thanked the Commission for intervening in the matter for satisfactory redressal of his grievances.

3. Directions

3.1 Keeping in view the satisfaction expressed by the complainant, the matter stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/Power/13

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Ms. Meenakshi Arora, Head of Group (Express & PA Group),Tata Power DDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.

E mail: manisha.masaun@tatapower-ddl.com
sanjay.gupta@tatapower-ddl.com
3. Sh. Satya Prakash Gupta.

