



“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 15.06.2022

Complainant : Smt. Suneeta Devi.
Respondent : The Director,
Department of Women & Child Development,
Govt.of NCT of Delhi.
through Ms. Neera Yadav, Supdt./AD (FAS)
Social Welfare Department - Present.
Grievance No. : PGC/2022/A.II/WCD/01

1. Brief facts of the case

1.1 Smt. Suneeta Devi filed a grievance petition before Public Grievances Commission, aggrieved by non-receipt of widow pension from Department of Women & Child Development and non-receipt of Delhi Family Benefit Scheme from Department of Social Welfare. She has requested for the Commission's intervention for redressal of her grievance.

2. Facts emerged during the proceedings.

2.1 Ms. Neera, A.D/Supdt. (FAS), Dte.of Social Welfare filed an action taken report. It is stated in the report:-

“As per available record, payment of Rs.20,000/- has been released through PFMS on 13.06.2022.”

2.2 The complainant was not present in the hearing.

3. Directions

3.1 Keeping in view the submissions made in the action taken report by the respondent department, the case stands disposed of.

(MADHU SHARAN)
MEMBER

No. PGC/2022/A.II/WCD/01

Dated:

Copy to:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. The Director, Department of Women & Child Development, Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi -110006.
3. Dy. Director (FAS), Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
4. Sh. Nafees Ahmad, Dy.Director(FAS), Deptt.of Women & Child Development, GNCT of Delhi, Maharana Pratap ISBT Complex, Kashmere Gate, Delhi - 110006.
5. Ms. Neelam Venkatachalam, DSWO (South), Office of the District Officer (South), Department of Social Welfare, Govt.of NCT of Delhi, Kasturba Niketan Complex, Lajpat Nagar-II, New Delhi-110024.
6. Smt. Suneeta Devi