

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 19.05.2022

Complainant : Sh. Nasir Hussain.

Respondent : The Director,
Dte.of Education, GNCTD.
Through Ms. Sunita Shokeen,
Deputy Director of Education (Zone-12),
District North West B – Present.

Grievance No. : PGC/2022/A.II/Edn./09

1. Brief facts of the complaint

1.1 Sh. Nasir Hussain has filed a grievance petition before Public Grievances Commission aggrieved by non admission of his son in Class 5th in Govt. Sarvodaya Co. Ed. Senior Secondary School (First Shift), C-Block, Sultanpuri, New Delhi, School Code: 1412001 by the school authorities/Dte. of Education. He has requested for intervention of the Commission for redressal of his grievance.

2. Facts emerged during the proceedings.

2.1 Ms. Sunita Shokeen, Deputy Director of Education (Zone-12), District North West B submitted that there are no vacant seats at present in Class 5th in Govt. Sarvodaya Co. Ed. Senior Secondary School (First Shift), C-Block, Sultanpuri, New Delhi (School Code: 1412001), in which, the complainant wants admission of his son. However, the complainant insists on getting his son admitted in the said school and does not want admission in any other school under the Delhi Government or MCD. The DDE, however, assured that the department officers will extend all their cooperation in the matter and will get the complainant's son admitted in any other school under the Delhi Government or MCD in the proximity of the complainant's residence, provided the complainant agrees to the same.

2.2 The complainant was not present in the hearing.

3. Directions of the PGC

3.1 Director of Education, GNCT of Delhi, is advised to look into the matter and pass appropriate directions for redressal of grievances of the complainant.

3.2 Ms. Sunita Shokeen, Deputy Director of Education (Zone-12), District North West B is advised to contact the complainant at personal level and get the complainant's son admitted in any other school under the Delhi Government or MCD in the proximity of the complainant's residence, in case, the complainant agrees to the same.

3.3 The complainant is advised to approach the concerned officer Ms. Sunita Shokeen, Deputy Director of Education (Zone-12), District North West B, who has assured to extend all possible help/cooperation in the matter for getting the ward of the complainant admitted in any other school under the Delhi Government or MCD in the proximity of the complainant's residence, if the complainant gave his consent in the matter.

3.4 With the above directions, the case stands disposed of in the Commission. However, the complainant is at liberty to approach the the Commission in case the respondent department did not provide admission/get his son admitted in any other school under the Delhi Government or MCD in the proximity of the complainant's residence, except the said school Govt. Sarvodaya Co. Ed. Senior Secondary School (First Shift), C-Block, Sultanpuri, New Delhi (School Code: 1412001), even after receiving consent of the complainant in the matter.

(MADHU SHARAN)
MEMBER

PGC/2022/A.II/Edn./09

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Special Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.

3. Dy. Director of Education(HQ), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
4. Sh. Tapeswar, Dy. Director of Education, District North West-B, FU Block, Pitampura, Delhi - 110034.
5. Ms. Sunita Shokeen, Deputy Director of Education (Zone-12), District North West-B, FU Block, Pitampura, Delhi - 110034.
6. Shri Nasir Hussain