

*“No carelessness until there is a cure Wear mask,  
follow physical distancing & maintain hand hygiene”.*

**PUBLIC GRIEVANCES COMMISSION**

**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**

**M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2**

**Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97**

Date of hearing: 07.04.2022

Complainant : Sh. Manish Kumar Verma – Present.  
Respondent : The Registrar,  
Department of Cooperative Societies,  
Govt. of NCT of Delhi.  
Grievance No. : PGC/2019/A.II/RCS/01

**1. Brief Facts of the Case**

1.1 The complainant Sh. Manish Kumar Verma has filed a grievance in the Commission on 5.4.2019 alleging irregularities committed by Housing/S-IV of Registrar of Cooperative Society, while processing the application of transfer of membership in K.K. CGHS Ltd., Plot No. 4, Sector-9, Dwarka.

The complainant in his grievance has stated that he had purchased a flat in K.K. CGHS Ltd. from the original members of the Society and applied for transfer of membership in his name to the society (Managing Committee). The Managing Committee of the society is required to transfer the membership within 30 days of applying for the same as per provisions of section 91 of the Delhi Cooperative Societies (DCS) Act, 2003. However, in the instant case the managing committee ceased to exist and the Administrator has

taken charge of the society w.e.f. 24.04.2016. He along with other four applicants had approached the Administrator and furnished application along with necessary documents/details.

- 1.2 After due verification, the Administrator forwarded their applications to the Registrar Cooperative Societies (RCS) on 09.09.2016 with his recommendations for approval of RCS. The complainant further alleged that after a lapse of 01 years 10 months, Asstt. Registrar (Housing/S-IV) has accorded approval in respect of Sh. K.K. Arora, Col. C.M. Upreti, Sh. Bhaskar Valecha and Shri Ramveer Singh Rana vide letter No. 107280356/S-IV/GH/304 dated 13.06.2018. However, his name was not included in the said letter, citing deficiency in the documents without mentioning the details of deficiency, whereas requisite documents as per rule were forwarded by the Administrator vide letter dated 09.09.2016 to RCS.

## **2. Facts emerged during the proceedings**

- 2.1 None from the respondent department was present in the hearing.
- 2.2 The complainant submitted that the Administrator had recommended his case for grant of membership of the Society along with four (04) other applicants. His case was not considered on the ground of some deficiency pointed out by the then Dy. Registrar. Further, a meeting has already been conducted by the department officers with him and he has also shown original documents of the flat along with bank papers to the department officers. However, no action has been taken by the department so far and he has been made to suffer without any fault on his part.

## **3. Directions**

- 3.1 This case has been lingering on in the Commission for the past three years. There are many hearings held in the Commission to redress the grievance of the complainant but it seems that, the departmental officers are adamant not to grant the membership of the society to the complainant, although, it is proven earlier that four (04) other applicants,

who had applied for membership alongwith the complainant, was granted membership of the society.

The Commission forwards a copy of this hearing order to **Shri Vijay Dev, Chief Secretary-cum-Chief Vigilance Officer, Govt. of NCT of Delhi**, with a view to apprise him of the inordinate delay in resolution of the grievance relating to transfer of membership to the complainant Sh. Manish Kumar Verma due to irregularities committed by Housing/S-IV of Registrar of Cooperative Society, while processing the application of transfer of membership in K.K. Co-operative Group Housing Society Ltd., Plot No. 4, Sector-9, Dwarka.

In the present case, the complainant is being made to run from pillar to post indefinitely with no sight of any remedy. The complainant is also making allegations of misappropriation/corruption against the officers of the respondent department i.e. RCS office.

3.2 The complainant is advised to approach any other forum or take legal recourse for resolution of his grievance.

3.3 With these observations, the case stands disposed of in the Commission.

(MADHU SHARAN)

MEMBER

No. PGC/2019/A.II/RCS/01

Dated:

Copy to:

1. Shri Vijay Dev, Hon'ble Chief Secretary, Govt. of NCT of Delhi, 4<sup>th</sup> Level, Delhi Secretariat, I.P. Estate, New Delhi.
2. The Registrar, Cooperative Societies, Govt. of NCT of Delhi, Old Court's Building, Parliament Street, New Delhi-110001.
3. The Special Registrar, Cooperative Societies, Govt. of NCT of Delhi, Old Court's Building, Parliament Street, New Delhi-110001.

4. Sh. Surinder Narang, Asstt. Registrar (Section-IV/H), Cooperative Societies, Govt. of NCT of Delhi, Old Court Building, Parliament Street, New Delhi-110001.
5. Shri Manish Kumar Verma