

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 25.05.2022

Complainant : Mrs. Zahira Begum.

Respondent : The Director,
Department of Women & Child Development,
Govt. of NCT of Delhi.
Through Ms. Ruchi Singh,
Office of the Distt. Officer (North East District).
Sh. Anup Dev, Jr. Assistant,
Office of the Distt. Officer (North East District).
– Present.

Grievance No. : PGC/2022/A.II/WCD/02

1. Brief facts of the complaint

1.1 Mrs. Zahira Begum has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of financial assistance for performing marriage of her daughter under the “Women in Distress” scheme of the Department of Women & Child Development, Govt. of NCT of Delhi. She stated in her complaint that she has applied under the said scheme on dated 22.10.2021. She further stated that all the requisite documents have been submitted by her to the Office of District Officer (North East), Dilshad Garden, Delhi – 110095. However, the department have put on its website that her said application has been rejected. She has requested for the Commission’s intervention for redressal of her grievance.

2. Relevant facts emerging during the hearing

2.1 Ms. Ruchi Singh, Supervisor, Office of the Distt. Officer (North East District) filed an Action Taken Report dated 24.05.2022. It is stated in the report that:-

“As per the government notification dated 21.09.2006, the applicant has to apply within a period of 60 days before or after the marriage. However, the applicant has applied after a period of 60 days w.e.f. the date of marriage , which is against the said government guidelines/rules.”

2.2 The complainant was not present in the hearing.

3. Directions of the PGC

3.1 Keeping in view the submissions made in the action taken report by the respondent department, the case stands disposed of in the Commission.

(MADHU SHARAN)
MEMBER

No.PGC/2022/A.II/WCD/02

Dated:

1. The Director, Department of Women & Child Development, Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Dy.Director(FAS), Deptt.of Women & Child Development, GNCT of Delhi, Maharana Pratap ISBT Complex, Kashmere Gate, Delhi.
3. District Officer (North East), Office of the District Officer (North East District), Department of Women & Child Development, Sanskar Aashram Complex, Dilshad Garden, Delhi – 110095.
4. Mrs. Zahira Begum

