



*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 30.06.2022

Complainant : Sh. Bineshwar Ram – Present.

Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi.  
Through Sh. Vikram Khattar,  
Pay & Accounts Officer-1,  
Office of the Pay & Accounts Office No.1.  
Ms. Alka Sehrawat,  
Dy. Director of Education (Zone-21),  
District South West-B1.  
Ms. Gargi Dhar, H.O.S,  
Govt. Girls Sr. Sec. School No.3,  
Palam Enclave, New Delhi – Present.

Grievance No. : PGC/2021/A.II/Edn./08

### **1. Brief facts of the complaint**

1.1 Sh. Bineshwar Ram has filed a grievance petition before Public Grievances Commission, aggrieved by non-revision of pay by the Education Department w.e.f. 01.01.2006. Further, 3<sup>rd</sup> MACP was due on 29.10.2010 but no financial benefits on this account has been paid to him till date. He retired as Supdt. on 28.02.2013 from GGSSS No.3, Palam Enclave, New Delhi (School ID 1821024).

### **2. Relevant facts emerging during the hearing**

2.1 On hearing dated 29.06.2022, Sh. Vikram Khattar, Pay & Accounts Officer-1, Office of the Pay & Accounts Office No.1, GNCT of Delhi filed an Action Taken Report dated 28.06.2022 in the Commission. It is stated in the report that :-

*“1. The revised authority has been issued by PAO-1 on 25.03.2022 and as per the revised authority, grade pay of Sh. Bineshwar Ram is Rs.4800.*

*2. Accordingly, this department has forwarded letters dated 03.06.2022 and 21.06.2022 to the Sr. Accounts Officer, CPAO with the request to correct the grade*

*pay of Sh. Bineshwar Ram.”*

2.2 Sh. Vikram Khattar, Pay & Accounts Officer-1 further submitted that the complainant's pension needs to be revised and fixed as per 6<sup>th</sup> Pay Commission with effect from 28.02.2013 (i.e. his date of retirement) till

31.12.2015 and as per 7<sup>h</sup> Pay Commission with effect from 01.01.2016 onwards. The revision of pension as mentioned above is required to be fixed by the school authorities and the Pay & Accounts Office has no role in the matter.

2.3 Neither any representative of the Education Department was present nor any action taken report was filed on the hearing dated 29.06.2022. The Commission took a serious view of the absence of the departmental officers and directed the department as well as school representative to attend the hearing on the next day i.e. 30.06.2022 with Action Taken Report in the matter.

2.4 The matter was taken up again on 30.06.2022 wherein, Ms. Alka Sehrawat, Dy. Director of Education (Zone-21), District South West-B1 and Ms. Gargi Dhar, H.O.S of the concerned school submitted that both the grievances of the complainant i.e. non-revision of pay with effect from 01.01.2006 as well as financial benefits relating to grant of 3<sup>rd</sup> MACP due on 29.10.2010 was redressed by the respondent department/school authorities. The pay of the complainant was re-fixed after grant of 3<sup>rd</sup> MACP and arrear was credited in the bank account of the complainant. Further, as far as issue of revision of pay with effect from 01.01.2006 is concerned, the revised authority has been issued by PAO-1 on 25.03.2022 and the same has been sent to Central Pension Accounting Office (CPAO) with the request to release/credit revised payment in the concerned bank account of the complainant. Further, the Education department representatives submitted that they had discussed the issue with the CPAO officers who has stated that the revised payment will be released within a period of three months i.e. by the end of July 2022.

### 3. **Directions of the PGC**

3.1 The Education Department as well as Pay & Accounts Office has taken needful action at their end and have sent the revised authority, in respect of the complainant, to the Central Pension Accounting Office (CPAO) with a request to release/credit revised payments in the concerned bank account of the complainant.

3.2 Shri Bineshwar Ram, the complainant is advised to pursue the matter of revised authority with the Central Pension Accounting Office (CPAO) so that necessary amount is reflected in his bank account in a time bound manner.

3.3 With these directions, the case is closed in the Commission.

**(SUDHIR YADAV)**  
MEMBER

No. PGC/2021/A.II/Edn./08

Dated:

1. The Special Secretary (Services), GNCT of Delhi, 7<sup>th</sup> Level, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi – 110002.
2. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. The Dy. Director of Education / Nodal Officer(PGC), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
4. The Dy. Director of Education (Zone-21), District South West-B1, Najafgarh, New Delhi – 110043.
5. Ms. Gargi Dhar, H.O.S, Govt. Girls Sr. Sec. School No.3 (School ID 1821024), Palam Enclave, New Delhi – 110045.
6. Pay & Accounts Officer, PAO No. I, Principal Accounts Office, GNCT of Delhi, West Block No. 7, R.K. Puram, New Delhi – 110066.
7. Sh. Bineshwar Ram

