

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated  
25.9.97**

Date of hearing: 10.05.2022

Complainant : Sh.Aakif.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.Vaibhav Jain,  
A.E. O/o.EE(Project)W-I – Present.

Grievance No. : PGC/2022/A.II/DJB/31

**1. Brief facts of the case**

1.1 Shri Aakif has filed a grievance petition aggrieved by receiving of sewer water mixed in supply/no supply (K.No.5411 513 965)

**2. Facts emerged during the proceedings.**

2.1 Sh.Vaibhav Jain, A.E. filed an action taken report on behalf of EE(Project) Water-I of the respondent department. As per report, the complaint of contaminated water supply has been resolved and the same has been confirmed by the complainant as well as other residents of the area in writing.

2.2 The complainant is not present despite notice.

**3. Directions :**

3.1 In view of the submissions made in the status report and due to absence of the complainant, the case stands disposed of.

3.2 The complainant is advised to approach the concerned officers of the respondent department in case he has any further grievance in the present matter.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(Project)-W-I, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-I, Room No.511, Karol Bagh, New Delhi-110005.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Aakif.