

No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 09.05.2022

Complainant : Shri Rajeev Gupta.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.B.S. Verma
A.E.E, O/o.Dy.S.E.(M)-67 – Present.
Grievance No. : PGC/2022/A.II/DJB/29

1. **Brief facts of the case**

1.1 Shri Rajeev Gupta has filed a grievance petition before Public Grievances Commission, aggrieved by dirty water in Gali No.16, Balveer Nagar, Shahdara, Delhi-110032.

2. **Facts emerged during the proceedings.**

2.1 The representative of the respondent department filed a Status report on behalf of Dy.S.E.(M)-67, Delhi Jal Board, GNCT of Delhi. As per report, *“Complaint regarding dirty water has already been attended by DJB. Water samples were checked during supply hours in the area and found fit for drinking purpose. The area residents have confirmed getting clean water supply.”*

Photographs in this regard has also been attached with the report.

2.2 The complainant is not present.

3. **Directions :**

3.1 In view of the appropriate action taken by the respondent department and due to absence of the complainant, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/29

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Dy.S.E.(M)-67, O/o. Addl.Chief Engineer (M)-2, Maintenance Division-67, Delhi Jal Board, GNCT of Delhi, G.T. Road, Shahdara, Delhi-110032.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Rajeev Gupta.