

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.05.2022

Complainant : Shri Sunil Badolia
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh. H.S. Garg, AEE (M)-23,
Delhi Jal Board – Present.
Grievance No. : PGC/2022/A.II/DJB/08

1. Brief facts of the case

1.1 Shri Sunil Badolia has filed a grievance petition before Public Grievances Commission, aggrieved by choked sewer system/gutter blockage and dirty water coming inside residence/premises causing serious health problems.

2. Facts emerged during the proceedings.

2.1 Sh. H.S. Garg, AEE (M)-23, Delhi Jal Board filed an action taken report. As per report "*The said sewer line is in fact storm water drain maintained by CPWD. The DJB sewer line is running smoothly. The complainant has been apprised about the same.*"

Photographs of the same have been enclosed with the report.

2.2 The complainant is not present despite notice. The complainant was also not present on the last hearing.

3. Directions

3.1 In view of the submissions made in the action taken report of the respondent department, the case stands disposed of with the request to complainant to approach the appropriate authority for redressal of his grievances.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/08

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. H.S. Garg, AEE (M)-23, Delhi Jal Board, GNCT of Delhi, Office of Addl.Chief Engineer (M)-5, Andha Mughal, Pratap Nagar, Delhi – 110007.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Sunil Badolia.