

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.05.2022

Complainant : Shri Mayank Goyal.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh. H.S. Garg, AEE (M)-23,
Delhi Jal Board – Present.

Grievance No. : PGC/2022/A.II/DJB/10

1. Brief facts of the case

1.1 Shri Mayank Goyal has filed a grievance petition before Public Grievances Commission, aggrieved by sewer problem in Gali No.12, Reghar Pura, Karol Bagh, for the past two years.

2. Facts emerged during the proceedings.

2.1 Sh. H.S. Garg, AEE (M)-23, Delhi Jal Board filed an action taken report. As per report, "*The work of replacement of damaged sewer line has been completed and the complainant is satisfied.*"

Photographs in this regard have been attached with the ATR.

2.2 The complainant is not present despite notice. He was not present on the last hearing also. When contacted telephonically today, he informed that he is satisfied with the action taken by the respondent department.

3. Directions :

3.1 Keeping in view the appropriate action taken by the respondent department, the case of the complainant stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/10

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Sh.H.S. Garg, AEE (M)-23, Delhi Jal Board, GNCT of Delhi, Office of Addl. Chief Engineer (M)-5 Andha Mughal, Pratap Nagar, Delhi – 110007.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Mayank Goyal.