

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

By Speed Post / Messenger / Email

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date: 30.05.2022

Complainant : Shri Ranjan Choudhary.  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Shri Chetan Kumar Gupta,  
Asstt.Engineer(M)-32 - Present.  
Grievance No. : PGC/2022/A.II/DJB/34

**1. Brief facts of the case**

1.1 Shri Ranjan Choudhary has filed a grievance petition before Public Grievances Commission, aggrieved by supply of sewage mix water in his Flat No.B-790, DDA Flat, Binddapur, Pocket-3, New Delhi, He requested to resolve his grievances.

**2. Facts emerged during the proceedings.**

2.1 Shri Chetan Kumar Gupta, Asstt.Engineer(M)-32 of the respondent department filed an action taken report. As per report, "Complaint of water contamination (sewage mix water) at B-790 DDA Flats, Bindapur Pocket-3, Uttam Nagar has been attended and the same is confirmed from the complainant by area JE. At present, water supply is satisfactory at the said address."

Photograph of quality of water is attached with the report.

2.2 The complainant is not present. However, in the email dated May, 27, 2022 (attached with the Report) sent by the complainant, It is stated that water supply has improved and the complaint be closed.

**3. Directions :**

3.1 In view of the above, the case of the complainant stands disposed of.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2021/A.II/DJB/45

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-32, Delhi Jal Board, GNCT of Delhi, Twin Overhead Tank, Outer Ring Road, Paschim Vihar, Delhi.  
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3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Ranjan Choudhary.