



PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 26.05. 2022

Complainant : Smt. Madhu Bala Sharma
Respondent : Pr. Secretary,
Public Works Department
Grievance No. : PGC/2022/A.II/PWD/01

1. Brief facts of the complaint

Smt. Madhu Bala Sharma, Vice Principal (Retired) has filed a grievance in PGC regarding issue of NOC/Clearance Certificate of Qtr. No. 387, Type-IV, Laxmi Bai Nagar, New Delhi – 110023 allotted to her.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter and in the hearing held on 26.05.2022 neither complainant nor the departmental representative are present.

3. Relevant facts that emerged during the hearing

3.1 A letter dated 24.05.2022 addressed to the complainant and copy marked to this Commission is received stating that :

“ _____ I am to inform you that an outstanding dues comes to Rs. 1,12,519/- calculated for the period 01.04.2013 to 21.03.2022 (Date of vacation) in respect of the above cited Delhi Govt. Flat.

Therefore, you are requested to pay the above mentioned outstanding dues through a Demand Draft in favour of DDO, GAD, GNCTD at the earliest.”

***“No carelessness until there is a cure.
Wear Mask, follow physical distancing & maintain hand hygiene.”***

3.2 During the last hearing held on 12.05.2022 it was informed by the departmental representative that after payment / deduction of the dues “No Dues Certificate” will be issued.

3.3 Now the department has calculated and conveyed the dues accrued on the part of the complainant and complainant has been directed to deposit the same.

3.4 Necessary action on the part of the department has been taken by conveying the dues to the complainant. Once the complainant deposits the same, No Dues Certificate will be issued to her.

4. **Recommendations of the PGC :**

Deputy Secretary, Allotment, Public Works Department is advised to issue the NOC to the complainant, once the dues are deposited by her.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2022/A.II/PWD/01/

Dated:

To:

1. Pr. Secretary, Public Works Department, Govt. of NCT of Delhi, 5th Floor, Delhi Secretariat, IP Estate, New Delhi
2. Sh. Ashish Kumar, Deputy Secretary (Allotment), Public Works Department, Govt. of NCT of Delhi, 3rd Floor, MSO Building, IP Estate, ITO, New Delhi - 110002

Copy for information to :

Smt. Madhu Bala Sharma

***“No carelessness until there is a cure.
Wear Mask, follow physical distancing & maintain hand hygiene.”***